



Metropolitan Transportation Authority

State of New York

March 21, 2016

Ms. Carmen Maldonado
Audit Director
The Office of the State Comptroller
Division of State Government Accountability
59 Maiden Lane, 21st Floor
New York, NY 10038

Re: Final Report #2015-F-13 (MTA – Bus Driver Licensing)

Dear Ms. Maldonado:

This is in reply to your letter requesting a response to the above-referenced final report.

I have attached for your information the comments of Darryl C. Irick, President, MTA Bus Company, and Senior Vice President, Department of Buses, which address this report.

Sincerely,

A handwritten signature in blue ink, appearing to read "T.F.P.", with a horizontal line extending to the left and a vertical line extending downwards to the right.

Thomas F. Prendergast
Chairman and Chief Executive Officer

C: Donna M. Evans
MTA Chief of Staff

Attachments

The agencies of the MTA

MTA New York City Transit
MTA Long Island Rail Road

MTA Metro-North Railroad
MTA Bridges and Tunnels

MTA Capital Construction
MTA Bus Company

Memorandum



Metropolitan Transportation Authority

State of New York

Date February 19, 2016

To Thomas F. Prendergast, Chairman and Chief Executive Officer, MTA

From Darryl C. Irick, Senior Vice President, NYC Transit Department of Buses
President, MTA Bus Company

Re **OSC Report #2015-F-13 Bus Driver Licensing**

In 2013, the New York State Office of the State Comptroller issued report #2012-S-30 entitled **Bus Driver Licensing**. This report contained four audit recommendations. On January 21, 2016, the State Comptroller issued report #2015-F-13, which evaluated the implementation status of those recommendations. The audit determined that three of the recommendations were fully implemented and one recommendation was partially implemented. Following are our comments concerning the partially implemented recommendation.

Recommendation 1: Ensure that all drivers have met the requirements of Article 19-A, and instruct depot Superintendents that no driver can operate a bus in passenger service if the requirements are not met.

Response: The follow-up audit report indicated that NYC Transit instructed staff that bus operators may not operate in passenger service if medical requirements have not been met and communicated this in bulletins issued in 2012 and 2015. The report also indicated that NYC Transit monitors medical compliance through a "medical watch report," which identifies bus operators who are overdue or are due for a medical examination in the next two days. This report is disseminated to appropriate personnel including depot management. However, it was determined that depot Superintendents are not responsible to monitor bus operator compliance with 19-A requirements. To prospectively remedy this condition, Buses' Training personnel were retrained to monitor 19-A compliance more diligently. Additionally, the Director of 19-A will perform a monthly audit to ensure compliance.

cc: R. Picarelli