



State Liquor Authority

ANDREW M. CUOMO
Governor

VINCENT G. BRADLEY
Chairman

GREELEY FORD
Commissioner

October 2, 2017

Office of the State Comptroller
Division of State Government Accountability
C/O Mr. Kenrick Sifontes, Audit Director
59 Maiden Lane, 21st Floor
New York, NY 10038

Dear Mr. Sifontes:

Pursuant to section 170 of the Executive Law, please find attached the State Liquor Authority's response to the Office of the State Comptroller's report on the *Responsiveness to Noise Complaints related to New York City Nightlife Establishments*.

Very Truly Yours,

A handwritten signature in black ink that reads "Vincent G. Bradley". The signature is written in a cursive, flowing style.

Vincent Bradley
Chairman, New York State Liquor Authority



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Dear Mr. Sifontes:

The New York State Liquor Authority (“SLA”) acknowledges receipt of the Comptroller’s Report on noise complaints for New York City establishments dated June 9, 2017, and reiterates its response of March 6, 2017.

With regard to the recommendations contained within the report, the SLA responds as follows:

Recommendation #1: *Develop a formal process to access and analyze 311 noise complaint data to enhance the efficiency and effectiveness of efforts to address potential noise violations and associated licensing concerns.*

The SLA already has a comprehensive and thorough process for review and enforcement, as we previously outlined to you. The SLA licenses nearly 30,000 entities in Zone 1 (the 5 boroughs, Nassau and Suffolk counties), and the Enforcement Bureau is constantly in search of the best and most efficient ways to marshal our resources. To that end, the SLA has and will continue to examine additional means of using 311 information and other data driven approaches to enforcement.

At this time, however, the SLA is confident that the methods its Enforcement Bureau employs (outlined in our March 6, 2017 letter) for responding to noise and other complaints in the City of New York and statewide make the most effective use of SLA resources.

Recommendation #2: *Develop and implement a formal communication protocol with the NYPD and any other public oversight authority responsible for addressing noise matters, as they pertain to SLA-licensed establishments.*

The SLA already has a formal communication protocol. The SLA has always had, and continues to maintain, a formal relationship with the New York Police Department for the referral of complaints at licensed establishments.

Very Truly Yours,

Vincent Bradley
Chairman, New York State Liquor Authority