

NYSLRS Contact Information

If you, as an employer, have questions about NYSLRS, please use our [help desk form](#) or refer to the contact information listed below.

General Benefit Information for employers, members and retirees	
Toll-Free	1-866-805-0990
Fax	518-402-4433

Retirement Online Help Desk	
Toll-Free	1-844-619-9614
Email	RetirementHelpDesk@osc.ny.gov

General Employer Information	
Email	REmpSer@osc.ny.gov
Fax	518-474-8357

Employer Contact Updates	
Email	NYSLRS_Employer_Access@osc.ny.gov
Fax	518-257-1578

Employer Reporting	
Email	NYSLRSEmployerReporting@osc.ny.gov
Fax	518-474-9898

Employer Billing	
Billing and Rates	NYSLRS_Billing@osc.ny.gov
GASB Statements	NYSLRS_GASB@osc.ny.gov
Census Data Audit	CensusDataAudit@osc.ny.gov
Tax Services	TaxServices@osc.ny.gov

Ordering Retirement Systems Forms and Publications	
Email	msserv@osc.ny.gov
Fax	518-473-4560

Member Enrollment	
Email	InternalRegistrationInquiries@osc.ny.gov
Fax	518-486-4382

Hearings	
Phone	518-486-7015
Email	Hearings@osc.ny.gov
Fax	518-402-4137

Independent Contractor or Elected & Appointed Officials	
Phone	518-402-3815
Email	PensionIntegrity@osc.ny.gov
Fax	518-486-9577

Loans/Loan Overpayments	
Fax	518-486-9877

Matrimonial	
Email	dro@osc.ny.gov
Fax	518-473-0718

Past Service Inquiries	
Email	Arrears_Supervisors@osc.ny.gov

Transfers & Withdrawals from Membership	
Fax	518-408-3189

Disabilities	
In Process	
Email	DisProcessing@osc.ny.gov
Fax	518-474-3091 or 518-408-3587
Calculations	
Email	DisabilityCalc@osc.ny.gov
Fax	518-408-3766

Post-Retirement Employment	
For questions about hiring retired NYSLRS members and membership restoration:	
Email	PostRetirementReporting@osc.ny.gov
For questions about reporting post-retirement earnings:	
Email	NYSLRSEmployerReporting@osc.ny.gov