



## Office of Information Technology Services

ANDREW M. CUOMO  
Governor

ROBERT H. SAMSON  
Chief Information Officer

March 6, 2018

***By First Class Mail***

Brian Reilly  
Audit Director  
Office of the State Comptroller  
Division of State Accountability  
110 State Street, 11th Floor  
Albany, NY 12236

Re: *ITS 90 Day Response to Disaster Recovery Planning Final Report 2016-S-097*

Dear Mr. Reilly:

Thank you for the opportunity to respond to the Office of the State Comptroller's ("OSC") Final Audit Report, "Disaster Recovery Planning," dated December 6, 2017. On behalf of the Office of Information Technology Services ("ITS"), and pursuant to Executive Law § 170, I write to provide confirmatory information concerning ITS' responses to OSC's three recommendations set forth in the Final Audit Report.

**OSC Recommendation 1:** Finalize the NYS Disaster Recovery Project: Disaster Recovery Draft Plan in accordance with ITS policies, NIST, and other relevant guidance.

**ITS Response:** ITS again reaffirms that the NYS Disaster Recovery Project: Disaster Recovery Draft Plan (the "Plan") has been finalized, and that it had been finalized prior to OSC's issuance of the Final Audit Report.

**OSC Recommendation 2:** Ensure the finalized NYS Disaster Recovery Project: Disaster Recovery Draft Plan covers ITS' own operations, including but not limited to, the centralized IT services it provides to the 46 executive agencies.

**ITS Response:** ITS again reaffirms that the Plan covers not only ITS' own operations, but also the centralized IT services it provides to the 46 executive agencies.

**OSC Recommendation 3:** Review the disaster recovery plan regularly, documenting changes needed and when those changes were made.

**ITS Response:** ITS again reaffirms that it reviews its disaster recovery plan regularly, and documents any changes needed and when those changes are made. ITS again reaffirms that it has performed and will continue to perform reviews of the Plan as needed, and on an annual basis, consistent with best practices.

If you have any questions regarding this report, please do not hesitate to contact Rajni Chawla, ITS Director of Internal Audit, at (518) 457-5465.

Very truly yours,



Robert H. Samson  
New York State Chief Information Officer

RHS/amd

cc: Governor Andrew M. Cuomo  
Lt. Governor Kathleen C. Hochul  
Senator John J. Flanagan  
Senator Jeffrey D. Klein  
Senator Andrea Stewart-Cousins  
Senator Catharine M. Young  
Senator Diane Savino  
Senator Liz Krueger  
Assemblyman Carl E. Heastie  
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Budget Division Director Robert Mujica