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**Sent:** Friday, November 16, 2018 2:37 PM

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**Cc:** Cronin, Elizabeth (OVS); Popcun, Joseph (CHAMBER); Silverman, Adam (CHAMBER)

**Subject:** Pursuant to NYS Executive Law, sec. 170 - o/b/o Elizabeth Cronin

I am pleased to direct your attention to the Office of Victim Services' (OVS) impressive performance in a recent, and rather thorough Office of State Comptroller audit, which can be found here:

<https://osc.state.ny.us/audits/allaudits/093018/sga-2018-17s72.pdf>

OSC stated:

**Key Findings**

- *OVS' internal controls generally ensure that its expenditures for crime victim compensation claims, FRE exams, and VAP grants were made only to eligible victims and for eligible victim services.*
- *We identified minor discrepancies in OVS' verification of FRE provider licenses. In response, officials stated they have begun to develop a risk-based approach to verify and validate provider licenses on submitted FRE claims.*

**Key Recommendation**

- *Implement a risk-based approach to verify and validate provider licenses on submitted claims.*

For the identified, "minor discrepancies" found by OSC in our processing of FRE claims, we have developed and implemented a risk-based approach to verify and validate FRE provider licenses on submitted claims. A full description of the steps taken in response to OSC's recommendation can be found on the final page of the report (pg. 13, link above).

I am very proud of the results of this audit, and credit this to the diligent, hard-working leadership and staff of OVS.

Elizabeth Cronin, Director  
Office of Victim Services

**John Watson**

General Counsel

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