



Niagara Frontier Transportation Authority  
Serving Buffalo Niagara

181 Ellicott Street  
Buffalo, New York 14203  
716-855-7300  
Fax: 716-855-7657  
TDD: 855-7650  
www.nfta.com

June 2, 2020

**VIA E-MAIL AND U.S. MAIL**

Brian Reilly  
Office of the State Comptroller  
110 State Street, 11<sup>th</sup> Floor  
Albany, New York 12236-0001

Re: Office of the State Comptroller Audit Report 2019-S-040

Dear Mr. Reilly:

We have received the Office of the State Comptroller Audit Report "2019-S-40 – Use of Vendor Supported Technology". Pursuant to Section 170 of the Executive Law we are required within 180 days after the release of an audit report from the Office of the State Comptroller advising what steps were taken to implement the recommendations contained therein, and where recommendations were not implemented, the reasons why.

The following are the steps taken to implement the recommendations.

**Recommendations**

1. Take steps to ensure that systems are maintained at vendor supported levels such as developing policies and procedures related to software updates and vulnerability analysis.

**The NFTA will ensure that all systems are maintained at vendor supported levels and has enhanced our policies and procedures related to software updates and vulnerability analysis.**

2. Implement the remaining recommendations detailed in the preliminary report.

**The NFTA will implement the remaining recommendation detailed in the preliminary report.**

If you have any questions, please don't hesitate to contact Kimberley Minkel, Executive Director (716)-855-7470.

Sincerely,

 <sup>RM</sup>

Sister Denise Roche

Chair

NIAGARA FRONTIER TRANSPORTATION  
AUTHORITY

cc: Andrew M. Cuomo, Governor, State of New York  
Thomas P. DiNapoli, Comptroller, State of New York  
Carl E. Heastie, Speaker, New York State Assembly  
Andrea Stewart-Cousins, Temporary President and Majority Leader, NYS Senate  
Liz Krueger, Chair New York State Finance Committee  
Helene E. Weinstein, Chair, New York State Assembly Way and Means Committee