

KATHY HOCHUL Governor **DRU RAI**NYS Chief Information Officer

November 27, 2023

Nadine Morrell, Audit Director
Office of the State Comptroller
Division of State Government Accountability
110 State Street – 11th Floor
Albany, NY 12236-0001

RE: 180-Day Response to Windows Domain Administration and Management Audit (Report 2022-S-19)

Dear Ms. Morrell:

In accordance with the provisions of Section 170 of the Executive Law, the following are actions the Office of New York State Information Technology Services (ITS) has taken, or will be taking, to implement the recommendations contained in the Office of the State Comptroller's (OSC) Final Audit Report Windows Domain Administration and Management Report 2022-S-19. The purpose of this letter is to update the OSC as to ITS' implementation of the recommendations made by the OSC regarding ITS' controls around Domain Administration and Management. Copies of this response will be sent separately to the Governor, the State Comptroller, and the leader of the Legislature as well as legislative fiscal committees as required.

OSC Recommendation

1. Implement the six recommendations included in our confidential draft report.

ITS Response to the Final Report

Where applicable, ITS had identified a plan to address the findings and separately communicated the response to OSC.

ITS 180-Day Response

ITS has made significant progress in implementing the recommendations.

Sincerely,

Jennifer Lorenz

Executive Deputy Chief Information Officer

fenniles Levenz

To: Audit Director at the Office of the State Comptroller Nadine Morell

CC: Governor Kathy Hochul

State Comptroller Tom DiNapoli

Senate President Antonio Delgado

President Pro Tem of the Senate Andrea Stewart-Cousins

Minority Leader of the Senate Rob Ortt

Speaker of the Senate Carl Heastie

Majority Leader of the Assembly Chrystal Peoples-Stokes

Minority Leader of the Assembly William Barclay

Chairman of the Senate Finance Committee Liz Krueger

Ranking Minority Member of the Senate Finance Committee Thomas O'Mara

Assembly Ways and Means Chair Helene E. Weinstein