



**Department of  
Motor Vehicles**

**KATHY HOCHUL**  
Governor

**MARK J.F. SCHROEDER**  
Commissioner

**CHRISTIAN JACKSTADT**  
Executive Deputy Commissioner

September 3, 2025

Kenrick Sifontes, Audit Director  
Office of the State Comptroller  
Division of State Government Accountability  
110 State Street Albany, NY 12236

Re: DMV's 180-Day Follow-Up to Final Report - 2023-S-50, New York State AI Governance

Dear Kenrick Sifontes:

Thank you for the final audit report 2023-S-50 NYS Artificial Intelligence (AI) Governance. The Department of Motor Vehicles (DMV) appreciates the effort and insights provided by the Office of the State Comptroller (OSC), as well as the opportunity to further communicate our ongoing compliance.

We reaffirm our commitment to robust AI governance practices. As outlined in our response to the draft audit report, DMV proactively developed comprehensive internal policies and established an AI Governance Committee to oversee any use of AI. Our governance committee addresses key risk areas including bias, privacy, security, and accuracy, and emphasizes establishing meaningful human review in all approved AI use cases.

DMV has completed an additional review of DMV's Facial Recognition system with ITS as recommended by OSC. We will continue to refine our processes to address any evolving guidelines or recommendations proactively.

In addition, our understanding is ITS is actively pursuing AI training and developing further educational resources to ensure all NYS agencies possess consistent, comprehensive knowledge regarding AI-specific risks and mitigation strategies. DMV continues to remind our employees of appropriate use of AI through quarterly redistributions of DMV AI policies. These efforts underscore our dedication to transparency, accuracy, and the responsible use of AI technologies.

We appreciate your continued partnership and remain committed to maintaining effective AI governance practices consistent with statewide standards and expectations.

Sincerely,

A handwritten signature in black ink, appearing to read "Christian Jackstadt", written over a light blue horizontal line.

Christian Jackstadt  
Executive Deputy Commissioner