



Office of Information Technology Services

KATHY HOCHUL
Governor

DRU RAI
NYS Chief Information Officer

Kenrick Sifontes
Audit Director
Office of the State Comptroller
Albany, New York 12236

September 25, 2025

Dear Kenrick Sifontes:

As required by Executive Law §170, the Office of Information Technology Services ("ITS") submits the following 180-day response to the ITS recommendations made in the New York State Office of the State Comptroller's ("OSC") final multiagency audit report on New York State Artificial Intelligence Governance (2023-S-50):

Recommendation 1: Amend the Acceptable Use of Artificial Intelligence Technologies policy and provide additional guidance or procedures to assist State Entities with adopting AI technologies.

ITS incorporates by reference the response to this recommendation provided in February 2025. Since the initial response, ITS has issued a revised AUI policy. The revised policy incorporates updated privacy control recommendations consistent with NIST and State compliance standards. ITS also issued the AI System Inventory Guidance in March 2025, which provides detailed instructions to State Entities for the creation and reporting of an Artificial Intelligence (AI) System Inventory. ITS anticipates publishing the inaugural AI inventory by December 2025, in compliance with both NYS policy and law. Additionally, ITS established the Chief Artificial Intelligence Office (CAIO), which is focused on identifying opportunities for the responsible use of AI within the state workforce. As part of this ongoing effort, ITS is developing practical resources, including guidance materials and reference tools, to assist State Entities in assessing and managing AI technologies.

Recommendation 2: Coordinate with all State Entities to provide support in developing AI governance structures as necessary.

ITS incorporates by reference the response to this recommendation provided in February 2025. ITS is collaborating with State Entities to promote consistent and responsible approaches to AI governance.

Recommendation 3: Develop and coordinate statewide training to ensure key AI risks and risk management options are understood by appropriate staff.

ITS incorporates by reference the response to this recommendation provided in February 2025. Additionally, ITS has been diligently vetting and developing AI training opportunities for the state workforce and looks forward to making new materials available in the coming months.

If you have any other questions or requests, please feel free to reach out to Jerry Nestleroad at Jerry.Nestleroad@its.ny.gov.



**Office of Information
Technology Services**

KATHY HOCHUL
Governor

DRU RAI
NYS Chief Information Officer

Sincerely,

A handwritten signature in black ink, appearing to read "Jerry Nestleroad".

Jerry Nestleroad
Director of External Audit

CC: Dru Rai, Chief Information Officer
Jenson Jacob, Executive Deputy Chief Information Officer
Scott Stalker, Acting Deputy Chief AI Officer
Marcy S. Stevens, Chief General Counsel