

Metropolitan Transportation Authority

State of New York

September 17, 2025

Janno Lieber Chairman and Chief Executive Officer Metropolitan Transportation Authority 2 Broadway New York, NY 100004 Janno.Lieber@mtacd.org

Re: 180 Day Response to OSC's Final Report 2023-S-6 – Transforming the

Procurement Function

Dear Chair Lieber:

I provide the enclosed response to the Office of the State Comptroller's Final Report #2023-S-6 - *Transforming the Procurement Function* which was issued on December 26, 2024. The MTA is required by Section 170 of the Executive Law, within 180 days after final release of the report, to report to the Governor, the State Comptroller, and leaders of the Legislature and fiscal committees what steps were taken to implement the OSC's recommendations.

We have assured the OSC that making improvements to efficiency is a top priority of the MTA Procurement team.

If you have any questions, please do not hesitate to contact me at <u>lisette.camilo@mtahq.org</u>.

Sincerely,

Lisette Camilo

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MTA Chief Administrative Officer & Acting Procurement Officer Metropolitan Transportation Authority

cc: Monica Murray Darren Jurgens

Enclosures:

180 Day Response for Final Report 2023-S-6 – Transforming the Procurement Function OSC December 26, 2024 Report 2023-S-6 – Transforming the Procurement Function

MTA's 180 Day Response to the OSC's Final Report #2023-S-6 - Transforming the Procurement Function Dated September 17, 2025

Background/Context for the 180 Response on Recommendation 1

OSC's Final Recommendation 1 (Published December 26, 2024):

Define and distinguish Transformation-related from non-Transformation-related initiatives required to achieve Transformation goals and formally monitor the progress toward their completion.

MTA's Final Response to OSC's Recommendation 1 Prior to Publication:

Recommendation 1: Disagree

The consolidation of departments, including Procurement, pursuant to the Transformation Plan is complete. Chiefs of the consolidated departments have the ongoing responsibility of achieving business process improvements and standardizations using the resources available within those functional areas and other internal MTA resources. As initiatives are evaluated and implemented, timelines and deliverables are tracked as part of Procurement's regular business practices. It would be of no utility to the MTA to attempt to categorize these initiatives as either Transformation-related or non-Transformation related.

MTA's Response to This 180 Day Requirement on Recommendation 1:

As has been the MTA's position from the beginning of this audit, the MTA disagrees with this recommendation and have provided substantial background pertaining to this recommendation and view. As previously noted, The MTA Transformation is complete. No further implementation of the recommendation is required. This was explained in several written responses provided to the OSC in response to its preliminary drafts.

Also as noted previously, the MTA focuses on continuing improvement in the MTA's normal business processes and operations.

Background/Context for the 180 Response on Recommendation 2

OSC's Final Recommendation 2 (Published December 26, 2024):

Clearly define cost savings and cost avoidance for the Procurement function, and maintain documentation to support the basis for reporting cost savings and cost avoidance.

MTA's Final Response to OSC's Recommendation 2 Prior to Publication:

Recommendation 2: Acknowledged; already implemented.

Procurement measures cost savings and cost avoidance using a methodology that was explained to the OSC and maintains supporting documentation. Please refer to the specific responses provided above regarding cost savings and cost avoidance. MTA's PeopleSoft system contains records of each procurement action, which includes solicitations, awards, and cancellations of contracts. In addition to PeopleSoft, the procurement files contain details and supporting documentation of each procurement action. The MTA staff spent several weeks reviewing the samples presented to us by the OSC team to explain and demonstrate how the cost savings or avoidance calculations were arrived at and documented. While the OSC did not agree on the classification and or accounting of

these items, we have explained our methodologies and still believe that the savings presented are correct.

MTA's Response to This 180 Day Requirement on Recommendation 2:

While the OSC did not agree on the classification and or accounting of these items, we have explained our methodologies and still believe that the savings presented are correct. Accordingly, no further implementation is required.

Background/Context for the 180 Response on Recommendation 3

OSC's Final Recommendation 3 (Published December 26, 2024):

Develop and issue new procedures that can be used by all agencies, where appropriate.

MTA's Final Response to OSC's Recommendation 2 Prior to Publication:

Recommendation 3: Agree

All of the agencies already operate under the MTA All-Agency Procurement Guidelines. That said, as a part of continuous improvement, we promulgate additional guidance as and when it is appropriate.

MTA's Response to This 180 Day Requirement on Recommendation 3:

As originally noted, we agree with the recommendation and as a part of continuous improvement, not part of Transformation, which has long been completed, we will continue to regularly review, and as appropriate, revise and promulgate procurement procedures to staff.