



Office of the Senior Vice Chancellor for
Operations and Management & Chief
Operating Officer

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September 10, 2025

Ms. Nadine Morrell
Audit Director
Office of the State Comptroller
Division of State Government Accountability
110 State Street, 11th Floor
Albany, New York 12236-001

Re: Audit Report 2024-S-2

Dear Ms. Morrell:

In accordance with Section 170 of the Executive Law, this is our 180-day response showing actions taken to address the recommendations contained in the State Comptroller's Audit Report of the Oversight of the Educational Opportunity Program.

We are pleased that the audit found that SUNY has appropriate oversight over the Educational Opportunity Program and that the campuses reviewed as part of this audit were generally in compliance with applicable guidance regarding the use of program funds.

We agree with the auditor's recommendations to further strengthen documentation efforts and to ensure expenditures are allowable under the program guidelines. As such, the campuses have taken steps to address these recommendations by incorporating new procedures and implementing software to better maintain counseling records. Examples of actions taken include the following:

1. SUNY Oswego - all EOP student counseling records are now stored in the Campus's learning management system, Starfish. Starfish is also the centralized advising and recording keeping platform used by the Campus for students to schedule appointments with counselors.
2. SUNY New Paltz – all EOP student counseling records are now stored electronically and reviewed by the Director and/or Assistant Director on a monthly basis to ensure accuracy and consistency of records.
3. SUNY Brockport – to ensure expenditures are allowed under EOP guidelines: (1) the EOP office will reconcile expenses monthly to ensure appropriate allocation of budget items,

