# Office of Operations' 2023 Virtual Fall Conference

# Bureau of State Payroll Services PayServ Batch Schedule Overview

Lindsay Gajda and Cori Bilka



New York State Comptroller THOMAS P. DINAPOLI

## **PayServ Hours**

Sunday
 No Regular Availability (upon request only)

Monday 7:00am – 6:00pm

Tuesday 7:00am – 6:00pm

Wednesday 7:00am – 6:00pm

• Thursday 7:00am – 6:00pm

Friday 7:00am – 6:00pm

• Saturday 7:00am – 4:00pm

Contact your Earnings auditor to request extended hours.



### **Batch Stats**

- Weekly Processing: Over 300 programs are run on the weekly batch schedule.
- <u>Daily Processing:</u> Union Dues programs, Paygroup Assignment, Position File updates, QRY refresh, etc.
- Monthly, Quarterly and Annual Processing: Audit Table purges, Quarterly Tax reporting, Year-End processing, etc.
- On request Programs: Union Raises, Perf Advs, W-2 Cs, Taxable Expense, Workers' Comp clean-ups, etc.

## **Submission Schedule Provided to State Agencies**

2022-2023 Agency Submission Schedule

Payroll Period	Effective Dates	Check Date	Automated Interface Cutoff	On-Line Transactions Cutoff 2/22/2023	Time Entry File Submission Date	On-line Deductions, Taxes, Direct Deposit	Electronic Certification Submission Date	On-Line Back End Splits Submission Begin/End Dates	Reports/Files Available	
Inst 23 Lag	2/9 - 2/22	3/9/2023	2/21/2023		2/22/2023	2/16/2023 noon - 2/24/2023	2/28/2023	3/2 noon-3/3	3/3/2023	
Inst 24 Curr	2/23 - 3/8	3/9/2023	2/21/2023	2/22/2023	2/22/2023	2/16/2023 noon - 2/24/2023	2/28/2023	3/2 noon-3/3	3/3/2023	
Inst 23 Extra Lag	2/2 - 2/15	3/9/2023	2/21/2023	2/22/2023	2/22/2023	2/16/2023 noon - 2/24/2023	2/28/2023	3/2 noon-3/3	3/3/2023	
Admin 24 Lag	2/16 - 3/1	3/15/2023	2/28/2023	3/1/2023	3/1/2023	2/23/2023 noon-3/3/2023	3/7/2023	3/9 noon-3/10	3/10/2023	
Admin 25 Curr	3/2 - 3/15	3/15/2023	2/28/2023	3/1/2023	3/1/2023	2/23/2023 noon-3/3/2023	3/7/2023	3/9 noon-3/10	3/10/2023	
Admin 23 Extra Lag	2/9 - 2/22	3/15/2023	2/28/2023	3/1/2023	23 3/1/2023 2/23/2023 noon-3/3/2023		3/7/2023	3/9 noon-3/10	3/10/2023	
Inst 24 Lag	2/23 - 3/8	3/23/2023	3/7/2023	3/8/2023	3/8/2023	3/2/2023 noon-3/10/2023	3/14/2023	3/16 noon-3/17	3/17/2023	
Inst 25 Curr	3/9 - 3/22	3/23/2023	3/7/2023	3/8/2023	3/8/2023	3/2/2023 noon-3/10/2023	3/14/2023	3/16 noon-3/17	3/17/2023	
Inst 24 Extra Lag	2/16 - 3/1	3/23/2023	3/7/2023	3/8/2023	3/8/2023	3/2/2023 noon-3/10/2023	3/14/2023	3/16 noon-3/17	3/17/2023	
Admin 25 Lag	3/2 - 3/15	3/29/2023	3/14/2023	3/15/2023	3/15/2023	3/9/2023 noon-3/17/2023	3/21/2023	3/23 noon-3/24	3/24/2023	
Admin 26 Curr	3/16 - 3/29	3/29/2023	3/14/2023	3/15/2023	3/15/2023	3/9/2023 noon-3/17/2023	3/21/2023	3/23 noon-3/24	3/24/2023	
Admin 24 Extra Lag	2/23 - 3/8	3/29/2023	3/14/2023	3/15/2023	3/15/2023	3/9/2023 noon-3/17/2023	3/21/2023	3/23 noon-3/24	3/24/2023	
Inst 25 Lag	3/9 - 3/22	4/6/2023	3/20/2023	3/21/2023	3/21/2023	3/16/2023 noon-3/24/2023	3/28/2023	None	3/31/2023	
Inst 26 Curr	3/23 - 4/5	4/6/2023	3/20/2023	3/21/2023	3/21/2023	3/16/2023 noon-3/24/2023	3/28/2023	None	3/31/2023	
Inst 25 Extra Lag	3/2 - 3/15	4/6/2023	3/20/2023	3/21/2023	3/21/2023	3/16/2023 noon-3/24/2023	3/28/2023	None	3/31/2023	

## **Al** Processing

- NHRP573
- NHRP574
- NAPP002

- Agencies submit Al files (NHRP573) daily.
- Al files are processed in PayServ every day except for Wednesday and Sunday.
  - ➤ NHRP573 files and NHRP574 error reports are processed approx. between 3 and 4pm.
  - ➤ The App Engine (NAPP002) that rolls these transactions into Job/Job Request/Addl Pay does not run until the nightly batch schedule (approx. 7pm).
- Agencies can correct errors on a subsequent file or online if needed, as long as cut off deadline has not passed.
- Agency AI cutoff is the Tuesday, approx. 2 weeks prior to the check date.
- Online cutoff is the Wednesday, approx. 2 weeks prior to the check date.

## **Time Entry File Processing**

- NPAY502 (files submitted by agencies)
- NPAY535
- NPAY501
- Agencies submit NPAY502 files throughout the week.
- Time Entry is opened Tuesday, 2 weeks prior to confirm (approx. 3 weeks prior to check date).
- Time Entry cutoff is Wednesday, a week prior to confirm (approx. 2 weeks prior to check date).
- Time Entry is extracted (NPAY535) and loaded (NPAY501) into the paysheets on Monday night prior to confirm.

# Friday (evening) Day 1

#### PAYSHEET BUILD

- Combine Emplid programs are run.
- Build and calculate the paychecks for the next pay cycle.
- Retro Contract Pay Adjustments are completed.

# Saturday Day 2

• Accounting Schedule (for previous paycheck)

- Retro Paycalc
- DCS Position Certification
- Accounting Schedule



# Sunday Day 3

System Maintenance Days

- No Online Agency Access
- System Maintenance Day
- Self Service and DD Advice jobs for previous week paycheck
- On-request programs that have excessive run times

# Monday Day 4

Time Entry Load

- Clear run during the day (approx. 3pm)
- Time Entry Load to Paysheet
- Retro Paycalc and Retro Contract Pay
- DCS Certification

# Tuesday Day 5

#### Retro Load

- Contract Addl Pay calculated
- Calculated Retro is loaded to Paysheets
- Payroll Calc before and after Retro Load
- Job Pay Flag is turned off last day for job transactions to roll to open paycheck

# Wednesday Day 6

Confirm Day

- Noon Calc
- 3pm Final Calc
- Confirm
- Bank Files, Direct Deposit Advices and Check generated

# Thursday Day 7

- Confirm Specials
- Confirm Off-Cycle Checks

- Confirm specials, off-cycles, and emergencies in the morning
- Check and Direct Deposit Reconciliation Reports created
- Retro Paycalc
- Back-end reports to Vendors created; including tax and deduction journals to SFS
- Masterfile generated and provided to agencies

## **One Pay Cycle Example**

e.g.	Pay Perio # 24	d	Admin La	g	Check Dat 3/15/202		Pay Beg Da 2/16/202		Pay End Da 3/1/2023					
	SUN		MON		TUES		WED		THUR		FRI		SAT	
									Pay Begin Date	16		17		18
February									- AI opens					
ebru		19		20		21		22		23		24		25
			,		- Time Entry oper	ns								
		26		27		28	Pay End Date	1		2		3		4
			,		- AI cutoff		- Time Entry cutoff - Online Job & Addl		- Raise Processin Programs Run - Retro Calc	g	- Paysheet Build - Online Ded, Taxes Day 1	& DD	- Retro Calc Day 2	
ے		5	- Clear	6		7		8		9		10		11
March			- Time Entry Load - Retro Calc		- Retro Load - Job Pay off		Confirm Dat	e	- Confirm Special: - Confirm Off-Cyc		- Back-End Report		- Accounting Sche	edule
_	Day 3		Day 4		Day 5		Day 6		Day 7		Vendors .			
		12		13		14		15		16		17		18
							Check Date							

### **Miscellaneous Considerations**

Remember to keep your IT contacts in the agencies informed of any changes to payroll schedules, as they are responsible for ensuring files are run on the correct days.

## **Contact and Questions**

For any questions regarding this presentation, the batch schedule, or file processing, contact:

PayrollSystemQuestions@osc.ny.gov.

# **OSC and Agency Processing Schedule**

Kelly Howe and Alisia Franke



An overview of Payroll processing functions to assist Payroll users

#### Things to remember:

- OSC processes payroll for all NYS agencies.
- The information in this presentation is based on a normal payroll cycle for Administration and Institution Lag, and Current payrolls.
- Submission schedule FY2023-2024:
  - Payroll Bulletin No. 2107
  - OSC Website: Agencies > New York State Payroll > Job Aids
    - ❖ Note: In the event of an early clear, please refer to processing dates in the Submission Schedule or PayServ Bulletin Board.

## **Payroll Bulletin Board**

#### **PayServ Bulletin Board**

#### Announcements

Welcome to PayServ! This Bulletin Board will provide you with important payroll-related information. The most recent notices will be posted at the top of the page. Check the Bulletin Board for new information each time you log into PayServ.

08/09/2022 - Early Cutoff: The following pay period will be processed on an accelerated schedule due to the Labor Day Holiday:

Administration 11Lag/12 Current

The Automated Interface Cutoff is scheduled for Monday, August 29, 2022.

The On-Line Transactions Cutoff is scheduled for Tuesday, August 30, 2022.

The Time Entry Cutoff is scheduled for Tuesday, August 30, 2022.

Please refer to Payroll Bulletin No. 2000 Schedule for Agency Payroll Submission and Availability of Reports and Files, issued February 11, 2022 (updated March 24, 2022) for more information on this and future accelerated schedules.

Removal Date: 09/06/2022

08/03/2022 - Corrected W-2s - OSC has issued Corrected W-2s (Batches 2147-2151). These W-2Cs are for 2020-2021 and relate to SS/Med Refunds, IRS Notices, and Non-Cash. Agencies must immediately begin to review Control-D report NTAX722 (Agency W-2c report), identify employees due a FICA refund and obtain a completed and signed Form AC3206 (Prior Year Social Security and Medicare Tax Refund Certification) from each employee identified. Agencies are reminded that if they do not see an NTAX722 report for their agency, then, for the identified batches, there were no corrected W-2s that impact dollar amounts issued for their employees. Agencies must record receipt of the completed and signed AC3206 in PayServ no later than September 16, 2022. Please do not submit Form AC3206 to OSC.

Removal Date: 09/23/2022





## **Submission Schedule**

Payroll Period	Effective Dates	Check Date	Automated Interface Cutoff	On-Line Transaction s Cutoff*	Time Entry File Submission Date	Deductions,	Electronic Certificatio n Submission Date	On - Line Back End Splits Submission Begin/End Dates	Reports/ Files Available
Inst 13 Lag	9/21 - 10/4	10/19/2023	10/2/2023	10/3/2023	10/3/2023	9/28/2023 noon- 10/6/2023	10/10/2023	10/12 noon- 10/13	10/13/2023
Inst 14 Curr	10/5 - 10/18	10/19/2023	10/2/2023	10/3/2023	10/3/2023	9/28/2023 noon- 10/6/2023	10/10/2023	10/12 noon- 10/13	10/13/2023
Inst 13 Extra Lag	9/14 - 9/27	10/19/2023	10/2/2023	10/3/2023	10/3/2023	9/28/2023 noon- 10/6/2023	10/10/2023	10/12 noon- 10/13	10/13/2023
Admin 14 Lag	9/28 - 10/11	10/25/2023	10/10/2023	10/11/2023	10/11/2023	10/5/2023 noon- 10/13/2023	10/17/2023	10/19 noon- 10/20	10/20/2023
Admin 15 Curr	10/12 - 10/25	10/25/2023	10/10/2023	10/11/2023	10/11/2023	10/5/2023 noon- 10/13/2023	10/17/2023	10/19 noon- 10/20	10/20/2023
Admin 13 Extra La	9/21 - 10/4	10/25/2023	10/10/2023	10/11/2023	10/11/2023	10/5/2023 noon- 10/13/2023	10/17/2023	10/19 noon- 10/20	10/20/2023
Inst 14 Lag	10/5 - 10/18	11/2/2023	10/17/2023	10/18/2023	10/18/2023	10/12/2023 noon - 10/20/2023	10/24/2023	10/26 noon- 10/27	10/27/2023
Inst 15 Curr	10/19 - 11/1	11/2/2023	10/17/2023	10/18/2023	10/18/2023	10/12/2023 noon - 10/20/2023	10/24/2023	10/26 noon- 10/27	10/27/2023
Inst 14 Extra Lag	9/28 - 10/11	11/2/2023	10/17/2023	10/18/2023	10/18/2023	10/12/2023 noon - 10/20/2023	10/24/2023	10/26 noon- 10/27	10/27/2023



Please remember that OSC is consistently working on two payroll cycles, at times simultaneously (illustration to follow on slide 33).

#### Week 1

#### **Tuesday (Beginning of cycle):**

- Automated Interface (AI) Cutoff; AI files (NHRP573) load Tuesday night.
  - Al Files can be processed every day, with the exception of Wednesdays and Sundays prior to the Al cut-off.
     These transactions will be available in PayServ the following day.
  - The NHRP574 report is available the following day after the AI file is submitted. This report provides all transactions that failed to load via the AI file.
- Al is available to OSC the following day after the Al file is processed. As Tuesday is the cut-off for submission of Al Files, Wednesday would be the latest day OSC would see new Al transactions for review.

## Week 1 (cont'd)

### Wednesday:

#### **Agency**

- Online and Time Entry Cutoff.
- Time Entry files that were sent prior to 12pm on Wednesday may be processed early (contact your auditor with questions).
  - When Time Entry files are processed after 12pm, the NPAY502 Rejected Time Entry report will not be available until Thursday and PSQuery reports will not be available until Friday. Processing Time Entry files prior to 12pm will allow for earlier access to the NPAY502 report and will allow Time Entry transactions to be available in PSQuery by Thursday.

#### OSC

Begins the audit process on Time Entry files that were processed early.

# Processing Schedule Week 1 (cont'd)

### **Thursday:**

### **Agency**

- Control-D NPAY502 Warning/Rejected Time Entry Report is available for review if Time Entry files were processed after 12pm on Wednesday.
  - The NPAY502 Warning/Rejected Time Entry report provides any Time Entry transactions submitted via the Time Entry file (NPAY502) which could not be loaded into the system.
  - Should any late entries be necessary due to the Rejected Time Entry report, agencies should contact their OSC auditor for permission to direct enter these payments into PayServ.

## Week 1 (cont'd)

### **Thursday and Friday:**

- Transactions continue to be audited. We understand that there may be times when a late entry is needed. However, at this point in the schedule, paying employees correctly and avoiding overpayments are the priorities. Even so, these late transactions require an auditor's permission prior to entering as it can adversely affect the production process by causing errors to an employee's record and may lead to processing delays.
  - Late transactions other than those previously noted may have to wait until the next cycle and will be paid retroactively, pending approval for late entry by your respective OSC auditor.
  - Late transactions entered without permission are susceptible to deletion. If the auditor is unable to appropriately audit the transaction and no permission was granted to enter it, OSC will delete the payment for re-entry next pay period. Please contact your auditor with any questions.

#### Week 2

### **Monday:**

- Begins review of retroactive adjustments.
  - The Retro Program runs every night except Tuesdays.
  - When retroactive transactions are entered, agencies can review the Retroactive Pay screens the following day (exception: Retro transactions entered Tuesday will be available Thursday).
- Reviews 30+ additional queries, which can and do have hundreds of results.
- Clears all transactions in the system for the current cycle in the afternoon.

## Week 2 (cont'd)

#### **Tuesday:**

#### **Agency**

- No new information should be added without prior approval, only changes requested by OSC staff.
  - If a transaction is necessary to prevent either an overpayment or a zero-dollar check,
     please notify your auditor ASAP for approval to enter.

- Continues to review retro.
- Ensures employees are certified by comparing PayServ and NYSTEP transactions.
- This day marks the beginning of the next cycle.

Week 2 (cont'd)

#### Wednesday:

#### **Agency**

- Agencies must not enter transactions for the payroll that we are confirming/closing at this point, as it will create a system error and delay or shut down paycheck processing.
  - The system will not recognize any changes entered into Job and Additional Pay. To correct employees' paychecks (overpayments and/or zero check only), manual changes will need to be made by OSC. If an emergency transaction is necessary per the above circumstances, you must notify your OSC auditor immediately.

## Week 2 (cont'd)

#### Wednesday (cont'd):

- The PayCalc Unit confirms the payroll cycle that was cleared on Monday. See the below processing schedule for confirm day:
  - 10am: 1st Calc
  - 11am: Calc Only
  - 12pm: Final Calc
  - 1pm: Confirm
- Audit staff review AC230s to clear up overpayments.

## When Payments Are First Visible on Paychecks

Monday	Tuesday	Wednesday
• RGS	Time Entry	• Retro
Additional Pay		RGS will be shut off for any employee with an RGO

Week 2 (cont'd)

### Thursday:

#### **Agency**

• In the afternoon, agencies may begin entering data for their next pay period. (Please note: Time Entry transactions can be entered starting the Tuesday prior.)

- PayCalc Unit confirms Special Paygroups.
- Audit staff review additional query results for the payroll that was just confirmed.

# Processing Schedule Week 2 (cont'd)

Friday: Close cycle

### **Agency**

 Control D report NPAY776 can be reviewed by agencies for corrections done in Time Entry, Additional Pay, Job, Workers' Compensation, Tax, and General Comments.

#### OSC

 Final query results for the pay cycle that just confirmed on the prior Wednesday are run and reviewed by audit staff.

Effective Dates	Cycle		Automated Interface Cutoff	Online Transaction Cutoff Time Entry Submission	Confirm on Thursday, the next payroll can be started	Reports/Files Available
		Monday	Tuesday	Wednesday	Thursday	Friday
		10/23/23	10/24/23		10/26/23	10/27/23
10/12 – 10/25/23	Admin 15L Week 1	хххх	Start	Audit	Audit	Audit
		10/30/23	10/31/2023	11/1/2023	11/2/2023	11/3/2023
	Admin 15L Week 2	Clear	Certification	Confirm Process Check dt 11/8/23	Confirm Specials	End
10/19 – 11/1/23	Institution 15L Week 1	xxxx	Start	Audit	Audit	Audit
		11/6/23	11/7/23	11/8/23	11/9/23	11/10/23

Certification

Clear

Confirm Process Check dt 11/16/23

Institution 15L

Week 2

After

Confirm

Specials

End

## **Contact and Questions**

For any questions regarding the OSC and Agency Processing Schedule, please contact:

PayrollEarnings@osc.ny.gov and your

OSC Earnings auditor