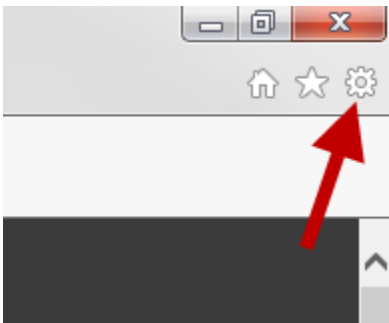




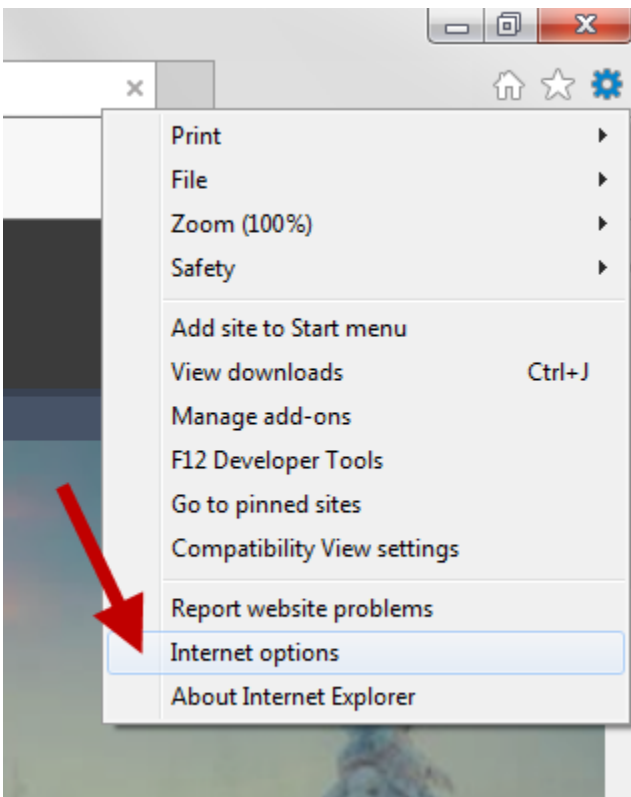
## Internet Explorer

To clear the browser cache in Internet Explorer:

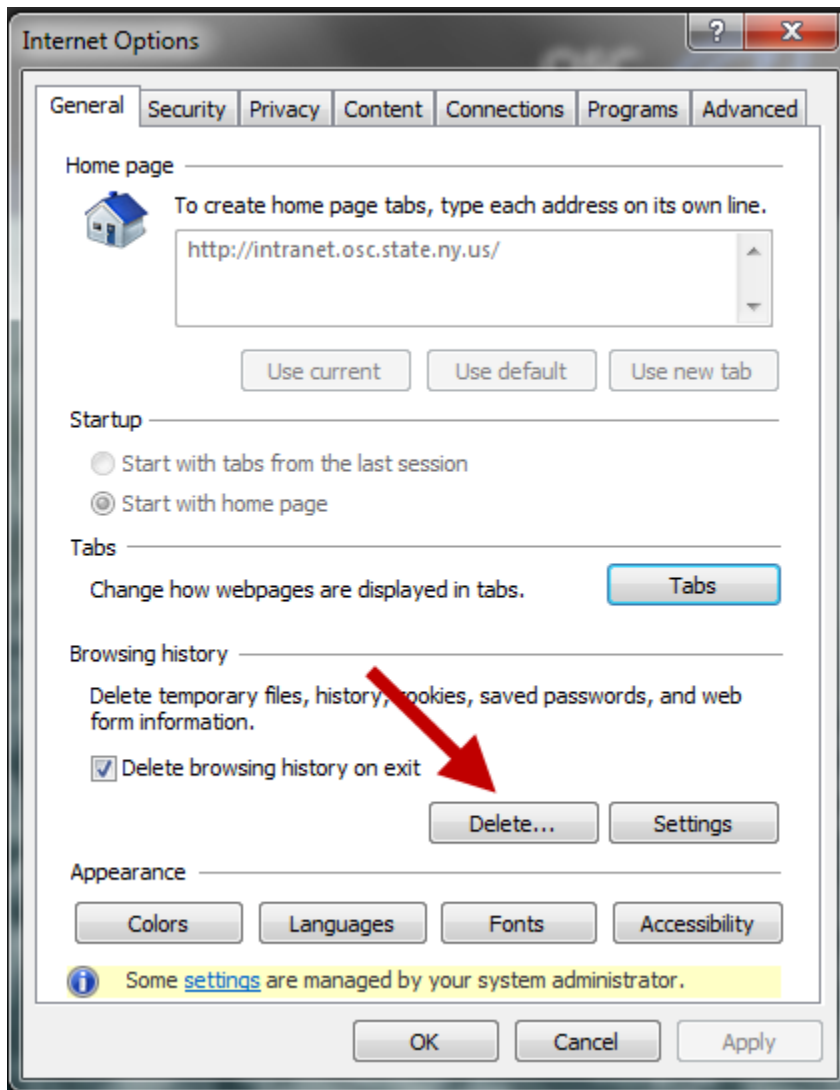
1. Open Internet Explorer.
2. Open the **Tools Menu** in the upper right hand corner of the Internet Explorer browser window



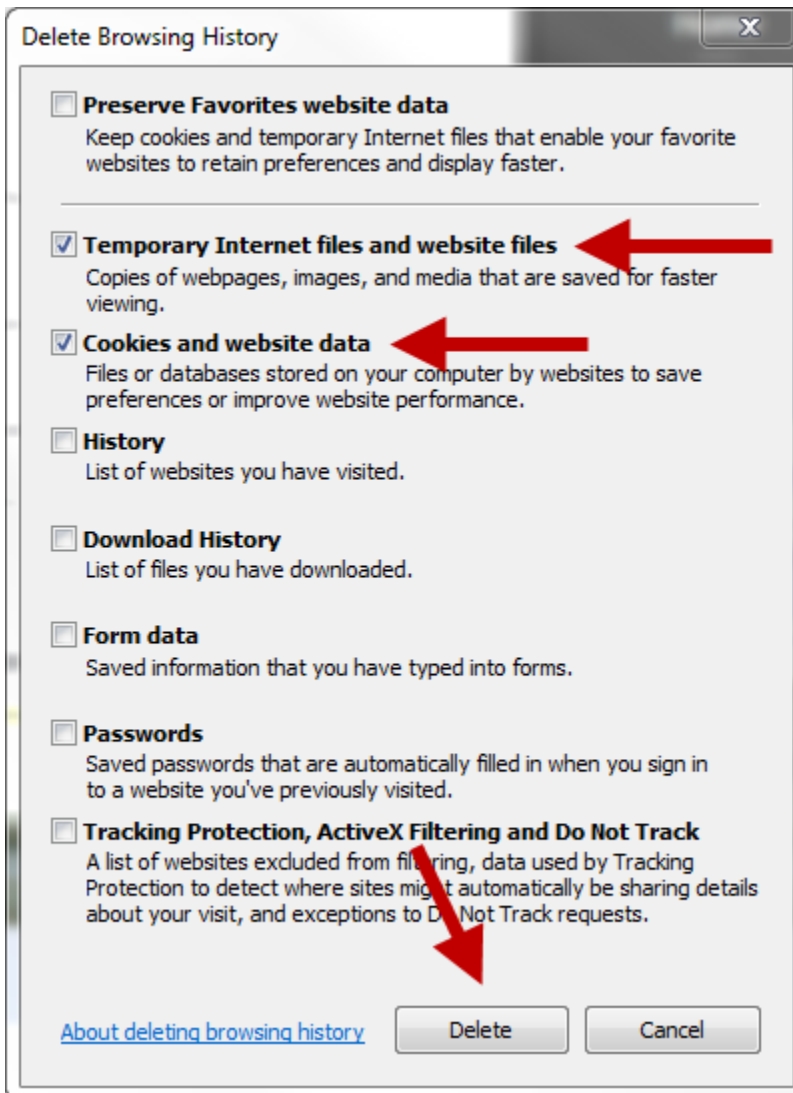
3. In the Tools Menu, select the **Internet Options** menu item.



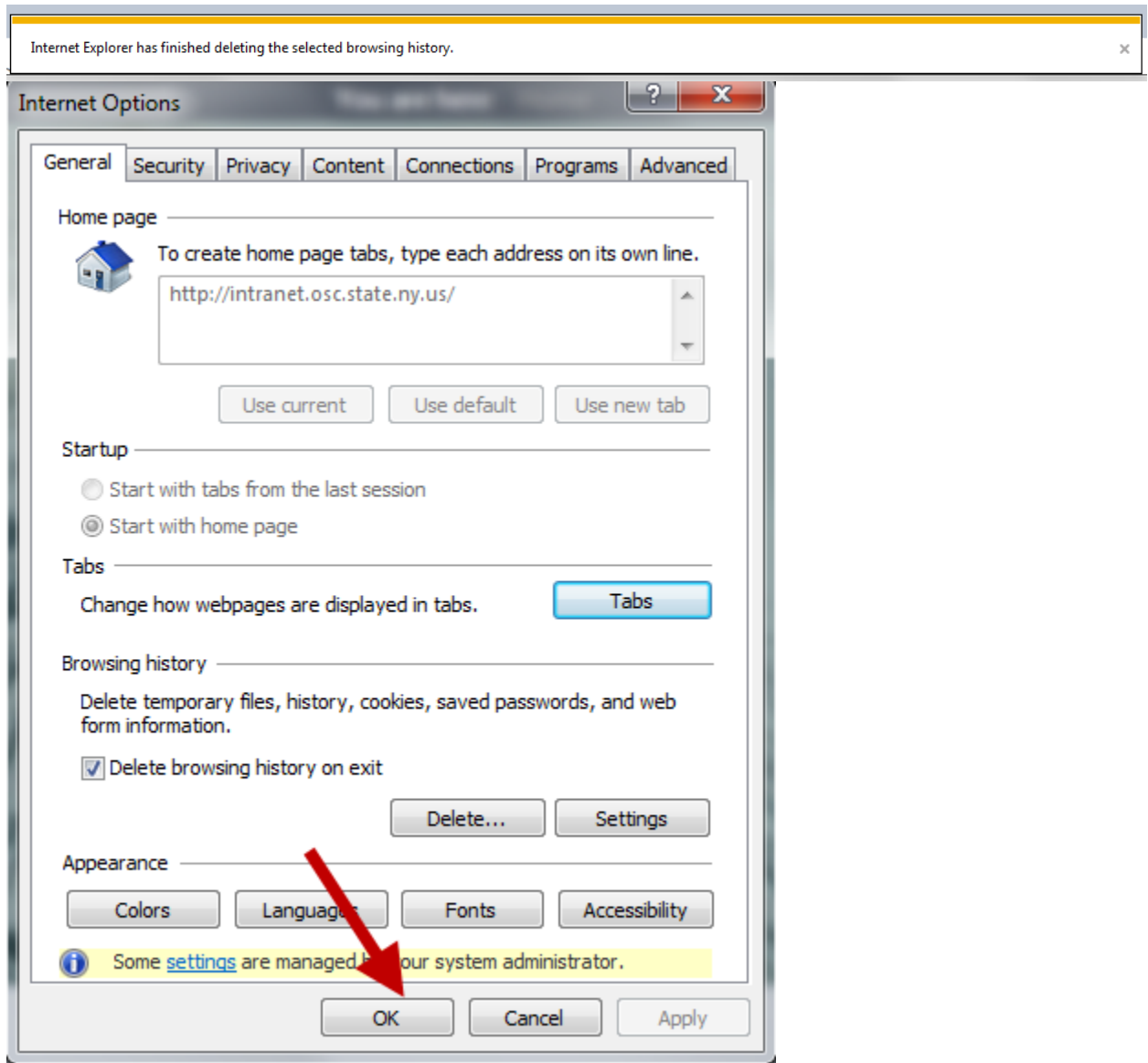
4. In the Internet Options window, under the Browsing History section, click the **Delete** button.



5. In the Delete Browsing History window, be sure to **check the box** for “Temporary Internet files and website files” and “Cookies and website data.” Click the **Delete** button.



6. When the below message appears at the bottom of the browser window, click **OK** in the Internet Options window.

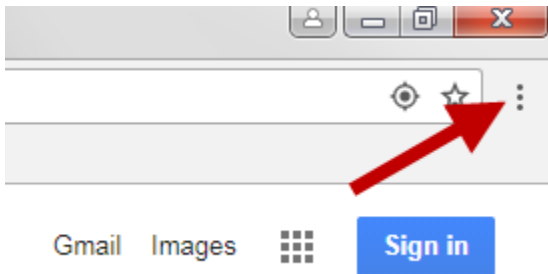


7. **Close all instances** of Internet Explorer.

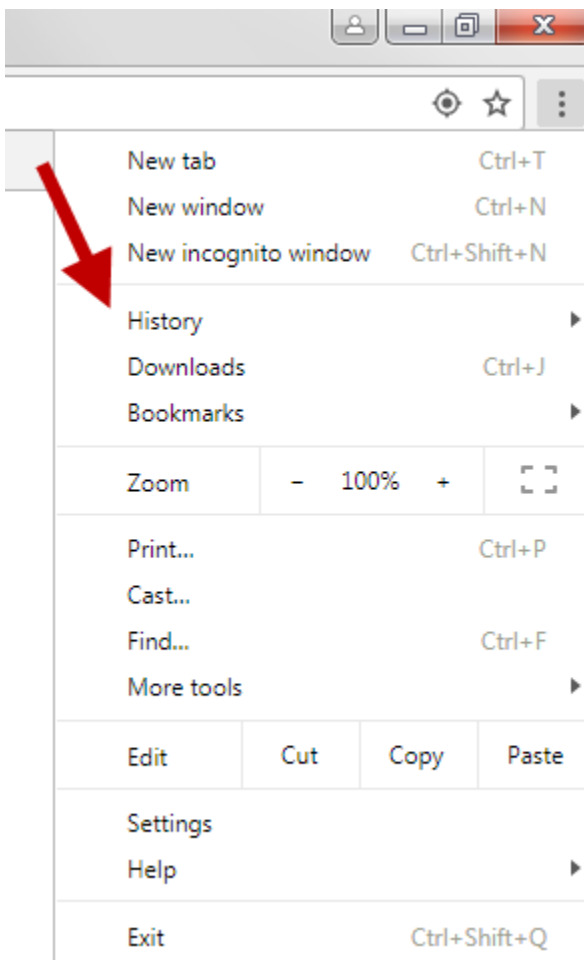
## Google Chrome

To clear the browser cache in Google Chrome:

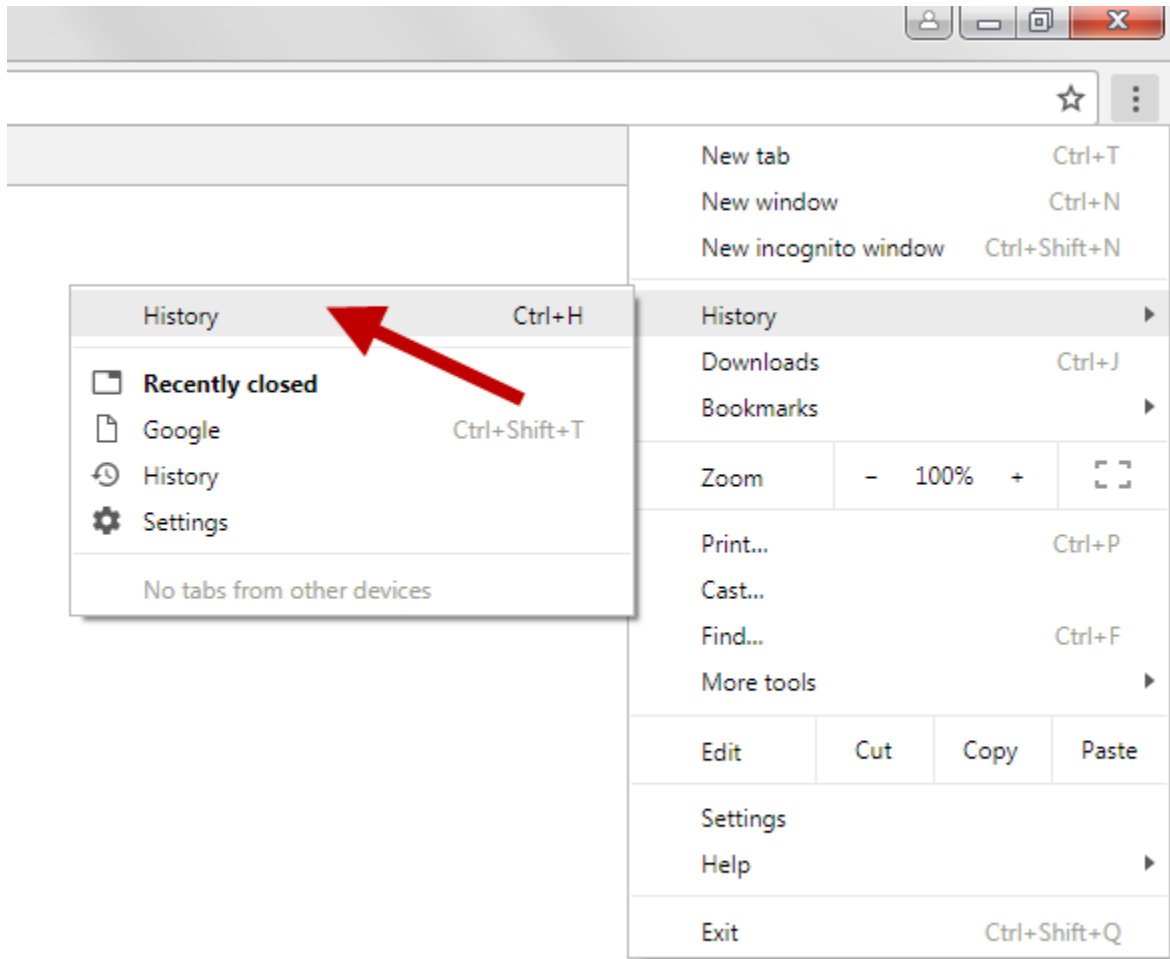
1. Open Google Chrome.
2. Open the **Customize and Control Google Chrome menu** in the upper right hand corner of the Google Chrome browser window.



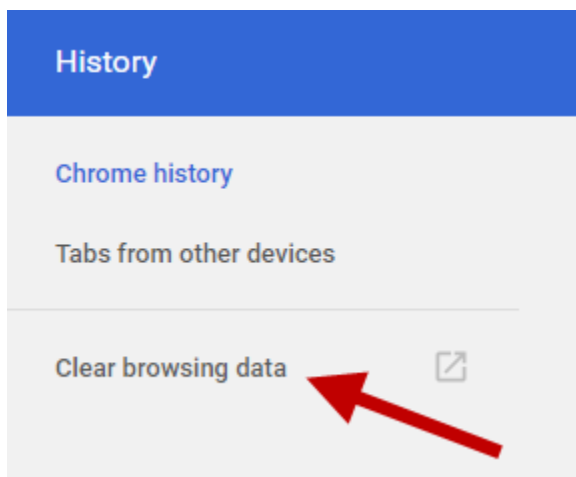
3. Click **History**.



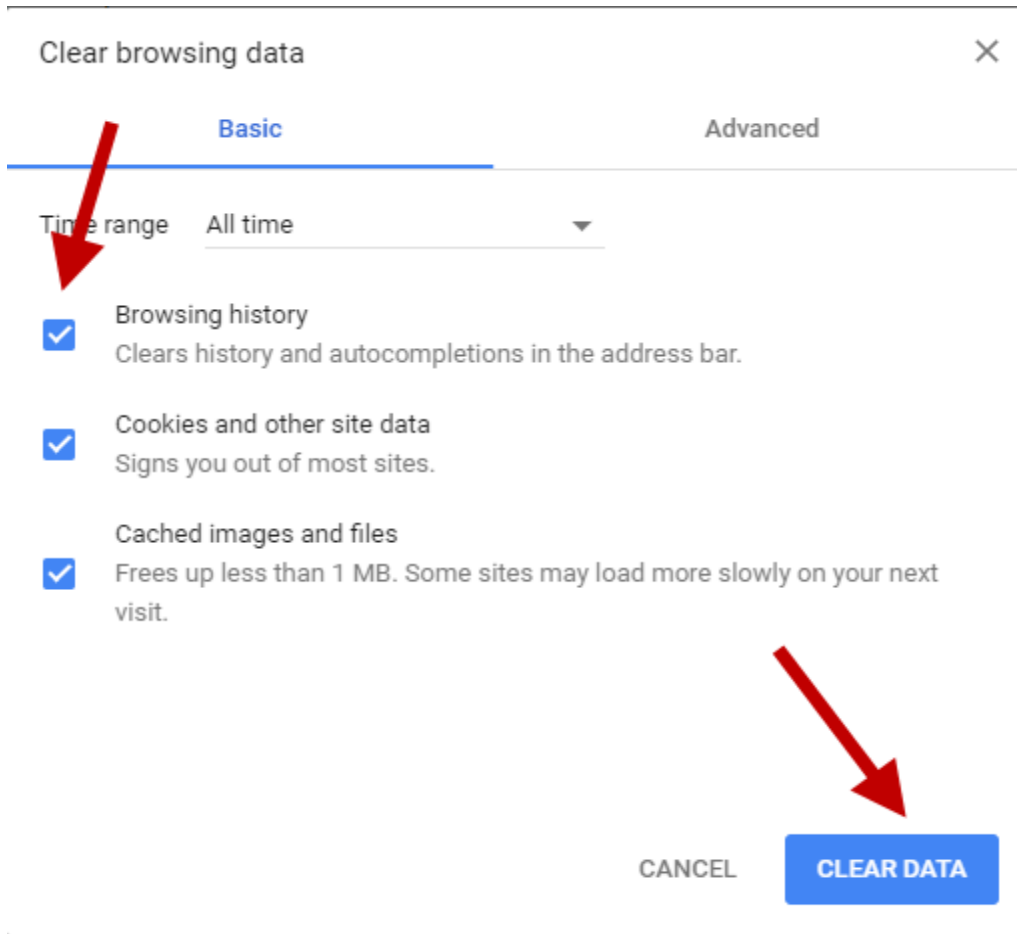
4. Click **History**.



5. Click **Clear browsing data**.



6. Check all the boxes. Click **Clear Data**.



7. **Close all instances** of Google Chrome.