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May 27, 2015

Mayor Wayne J. Hall Sr. Members of the Village Board Village of Hempstead 99 Nichols Court Hempstead, New York 11550

Report Number: S9-14-47

Dear Mayor Hall and Members of the Village Board:

The Office of the State Comptroller works to help village officials manage their resources efficiently and effectively and, by so doing, provide accountability for tax dollars spent to support village operations. The Comptroller oversees the fiscal affairs of local governments statewide, as well as compliance with relevant statutes and observance of good business practices. This fiscal oversight is accomplished, in part, through our audits, which identify opportunities for improving operations and Village Board governance. Audits also can identify strategies to reduce costs and to strengthen controls intended to safeguard assets.

In accordance with these goals, we conducted an audit of 10 municipalities (seven cities and three villages) throughout New York State. The objective of our audit was to determine if the use of municipal resources resulted in an effective enforcement of the Fire Code¹ (i.e., fire safety of buildings). We included the Village of Hempstead (Village) in this audit. Within the scope of this audit, we examined the Village's process for evaluating fire safety plans and procedures for the period January 1 through December 31, 2013. Following is a report of our audit of the Village. This audit was conducted pursuant to Article V, Section 1 of the State Constitution and the State Comptroller's authority as set forth in Article 3 of the New York State General Municipal Law.

This report of examination letter contains our findings and recommendations specific to the Village. We discussed the findings and recommendations with Village officials and considered their comments, which appear in Appendix A, in preparing this report. Village officials agreed with our recommendations and indicated they plan to take corrective action. At the completion of our audit of the 10 municipalities, we prepared a global report that summarizes the significant issues we identified at all of the municipalities audited.

¹ The 2010 Fire Code of New York State

Summary of Findings

We found that the Village could improve its controls for evaluating fire safety plans and evacuation plans and confirming evacuation drills are performed for buildings in its jurisdiction. The Village does not review or approve fire safety plans or evacuation plans and it does not confirm whether buildings conduct emergency evacuation drills in accordance with the 2010 Fire Code of New York State (Fire Code). Village officials believed Nassau County performed these functions for them; however, Nassau County officials said that these are Village functions and that they do not perform them for the Village.

We sampled five Village buildings to determine if the fire safety plans and evacuation plans on file were complete and in conformance with the Fire Code. We found that all of the fire safety plans and four of the evacuation plans did not address required elements of the Fire Code. Three of the buildings also did not conduct the required number of evacuation drills. In addition, the Village did not submit its 2013 Uniform Code Administration and Enforcement Report to the Department of State (DOS), as required.

Background and Methodology

The Village has a population of approximately 55,000 residents and is governed by a five-member Village Board (Board), which comprises a mayor and four Board members. The Village's 2013 budget totaled \$72.8 million, which included the Village Safety Inspection Department's (Department) budget of \$1.4 million. The Department is responsible for monitoring fire safety in the Village.

The Superintendent of the Department oversees the general management of the Department and Fire Code² enforcement. In an effort to monitor fire safety within the Village, the Department budget includes funding for a Fire Marshall who is responsible for reviewing and approving fire safety plans (fire plan) and evacuation plans, as well as verifying that the required number of evacuation drills (drills) are performed at the buildings within its jurisdiction.

The Fire Code³ establishes the minimum requirements for providing a reasonable level of life safety and property protection from the hazards of fire, explosion or dangerous conditions in new and existing buildings, structures and premises. It also provides safety to the fire fighters and emergency responders during emergency operations.

The Fire Code requires both an approved fire plan and an evacuation plan to be prepared and maintained for most buildings. The plans must be reviewed or updated at least once a year, or as necessitated by changes in staff assignments, occupancy or building layout. The plans must be available in the workplace for reference and review by employees, and copies must be provided to the code enforcement official upon request.

² The 2010 Fire Code of New York State is the most up-to-date version available (see also 19 NYCRR 1225,1 [c] which amends section 610 of the Fire Code). The Fire Code is part of the New York State Uniform Fire Prevention and Building Code.

³ 2010 Fire Code of New York State Chapter 1 Section 101.3

The Executive Law⁴ and New York State Codes, Rules and Regulations (NYCRR)⁵ generally provide that cities, counties, towns and villages are responsible for enforcing the New York State Uniform Fire Prevention and Building Code⁶ (Uniform Code). However, the State Education Department is responsible for Uniform Code enforcement with respect to school districts' and boards of cooperative education services' buildings.

Administration and enforcement of the Uniform Code generally are made through local law, ordinance or other appropriate regulation. However, a local government has the option to decline that responsibility; when this occurs, the responsibility passes to the respective county. Counties are afforded a similar option. If a local government and a county each exercise their option not to enforce the Uniform Code, the statute provides that the Secretary of State shall, directly or by contract, administer and enforce the Uniform Code.

The Uniform Code requires every city, county, town and village charged with enforcing the Uniform Code to maintain a system of records that supports its code enforcement activities. Buildings that contain an area of public assembly must be inspected each year, while all other buildings requiring a fire safety and evacuation plan must have a fire safety inspection at least every three years. It also requires local governments to annually submit to the Secretary of State a report of their activities relative to administration and enforcement of the Uniform Code.⁷

We conducted our audit in accordance with generally accepted government auditing standards (GAGAS). Such standards require that we plan and conduct our audit to adequately assess those operations within our audit scope. Further, those standards require that we understand the management controls and those laws, rules and regulations that are relevant to the operations included in our scope. We believe that our audit provides a reasonable basis for the findings, conclusions and recommendations contained in this report. More information on such standards and the methodology used in performing this audit is included in Appendix C of this report.

Audit Results

<u>Fire Safety Plan</u> – Local governments must evaluate compliance with the Fire Code. Therefore, the Village must verify that certain buildings in its jurisdiction have a fire plan that complies with the Fire Code. The Fire Code establishes the seven basic requirements each fire plan must contain. For example, the fire plan must include a procedure for reporting a fire or other emergency. The fire plan also must have a list of major fire hazards associated with the normal use and occupancy of the premise, including maintenance and housekeeping procedures. Appendix B details the seven fire plan requirements.

A properly developed fire plan can help ensure that responsible parties notify building occupants of an emergency and that evacuations will occur when necessary. It can also ensure that responsible parties promptly notify the Fire Department of an emergency and convey relevant information, such as identification of hazardous material. The Department is responsible for ensuring that each

⁵ 19 NYCRR Part 1203

⁴ Section 381 (2)

⁶ See 19 NYCRR 1225.1

⁷ See 19 NYCRR 1203.4

building requiring a fire plan has one that complies with the Fire Code. Furthermore, the NYCRR requires the Village to keep records relating to the fire safety and property maintenance inspections it conducts.

Since the Fire Inspector told us that he does not review or approve fire plans, we limited our audit tests to five buildings. We visited three office buildings, a preschool and a private school. We obtained each building's fire plans and examined each plan for compliance with the Fire Code requirements. We found that two business offices did not have a fire plan on file and that the remaining three buildings had incomplete fire plans that did not comply with the Fire Code. The building types and the missing fire plan components for each incomplete plan are detailed in Figure 1.

Figure 1: Missing Building Fire Safety Plan Components ^a									
Building	Fire and Emergency Reporting	Life Safety Strategy	Site Plans	Floor Plans	Fire Hazards	Fire Prevention and Control System	Fuel Hazard Sources		
Business Office	✓	✓		✓		✓	✓		
Preschool	✓	✓				✓	✓		
Private School	✓	✓				✓			
^a See Appendix B for the specific fire safety plan requirements									

We also found no written evidence that the Fire Inspector reviewed or approved the fire plans within the statutory timeframe because he thought Nassau County reviews and approves the plans for the Village. However, Nassau County officials said they do not review or approve the plans for the Village and that the Village did not transfer this responsibility to the County. Therefore, the Village is responsible for confirming building compliance with the Fire Code.

The Fire Code states it was established, among other things, to ensure the protection of human life and property. Our review found that the five buildings we visited either did not have a fire plan or the plans were incomplete and did not comply with the Fire Code. Missing and incomplete fire plans may lead to an increased chance of a loss of life or property damage.

Evacuation Plan – Buildings requiring a fire plan must also maintain an evacuation plan. The Fire Code establishes the eight basic requirements each evacuation plan must contain. For example, an evacuation plan must include emergency egress or escape routes and whether evacuation of the building is to be complete or, where approved, by selected floors or areas only. The evacuation plan also must include procedures for accounting for employees and occupants after an evacuation has been completed. Appendix B details the eight evacuation plan requirements. The Department is also responsible for ensuring that each building requiring an evacuation plan has one that complies with the Fire Code. Furthermore, the NYCRR requires the Village to keep records relating to the fire safety and property maintenance inspections it conducts.

⁸ 2010 Fire Code of New York State Chapter 1 Section 101.3

Since the Fire Inspector told us that he does not review or approve evacuation plans, we limited our testing to five buildings. We obtained the evacuation plans on file and reviewed them for compliance with the Fire Code requirements. We found that one building had an evacuation plan that met the Fire Code requirements. Two office buildings did not have an evacuation plan and a preschool and a private school had incomplete evacuation plans on file. The missing evacuation plan components for the two incomplete evacuation plans are detailed in Figure 2.

Figure 2: Missing Evacuation Plan Component(s) ^a								
Building	Escape Routes	Critical Equipment	Occupant Accounting	Rescue/ Emergency Aid	Occupant Notification Method	Emergency Reporting	Contact	Emergency Communication System
Preschool			✓		✓			✓
Private						✓		
School								
^a See Appendix B for the specific evacuation plan requirements								

Like the fire plans, we found that the evacuation plans were never reviewed or approved as required. Again, Village officials believed Nassau County ensured that Village building evacuation plans met Fire Code requirements. However, Nassau County does not do so. As a result, the Village has no assurance that each Village building requiring an evacuation plan has one that meets minimum Fire Code requirements. In addition, building occupants may not be prepared to react to an emergency evacuation.

<u>Evacuation Drills</u> – The Fire Code also requires buildings to have a specified number of drills conducted each year. Drills help ensure that building occupants are prepared to respond to an emergency evacuation and the drills can identify improvement opportunities. The number of drills required is based on how a building is used. For example, a private school is required to conduct 12 drills each year while an office building must conduct two. Appendix B details the building types and drill requirements. The Village must verify that the required number of drills are being conducted each year and the Fire Inspector is responsible for verifying that the drills have been performed. Furthermore, the NYCRR requires the Village to keep records relating to the fire safety and property maintenance inspections it conducts.

We also obtained evidence to determine whether the required drills were conducted annually at the five buildings previously discussed. We found that, in calendar year 2013, three office buildings (60 percent) should have conducted two drills but no drills were conducted. We did not find evidence that the Fire Inspector confirmed that the required number of drills were conducted at the five buildings because he does not confirm that buildings conduct the required number of drills each year. Again, Village officials believed Nassau County performed this function for the Village. However, Nassau County does not. As a result, the Village has no assurance that drills are being performed at each building as required. When the required number of drills are not

⁹ Three office buildings, a preschool and a private school.

performed, building occupants are likely less prepared to conduct an emergency evacuation, which could affect an evacuation outcome.

<u>Uniform Code Administration and Enforcement Report</u> – The NYCRR¹⁰ requires every local government charged with administration and enforcement of the Uniform Code to annually submit to the Secretary of State a report of its activities relative to administration and enforcement of the Uniform Code (report). Village officials assigned the responsibility of filing the report with the DOS to the Building Department. However, the Building Department did not complete or submit a report detailing its 2013 enforcement activities to the DOS. Therefore, the Village did not comply with the NYCRR. In addition, the Village was unable to provide us with a list of buildings that it is required to monitor to confirm compliance with the Fire Code – specifically, which buildings are required to have a fire safety plan, have an evacuation plan and conduct evacuation drills.

Recommendations

The Building Department should:

- 1. Review and approve fire plans and evacuation plans in accordance with the Fire Code.
- 2. Keep documented evidence detailing when fire plans and evacuation plans were reviewed and approved.
- 3. Determine whether the required number of drills are conducted in accordance with the Fire Code and maintain documented evidence of these reviews.
- 4. Ensure that buildings requiring a fire plan and evacuation plan have plans that meet the minimum Fire Code requirements.
- 5. File the Uniform Code Administration and Enforcement Report each year, as required.
- 6. Identify which Village buildings must have a fire plan and an evacuation plan and what buildings must conduct evacuation drills.

The Board has the responsibility to initiate corrective action. A written corrective action plan (CAP) that addresses the findings and recommendations in this report should be prepared and forwarded to our office within 90 days, pursuant to Section 35 of the General Municipal Law. For more information on preparing and filing your CAP, please refer to our brochure, *Responding to an OSC Audit Report*, which you received with the draft audit report. The Council should make the CAP available for public review in the Clerk's office.

^{10 19} NYCRR 1203.4

We thank	Village	officials	and	staff	for	the	courtesies	and	cooperation	extended	to o	ur	auditors
during this	audit.												

Sincerely,

Gabriel F. Deyo Deputy Comptroller

APPENDIX A

RESPONSE FROM VILLAGE OFFICIALS

The Village officials' response to this audit can be found on the following page.

Wayne J. Hall Sr., Mayor

PATRICIA PEREZ, Village Clerk DEBRA URBANO-DISALVO, Village Attorney



WAYLYN HOBBS, JR., Trustee LUIS FIGUEROA, Trustee PERRY M. PETTUS, Trustee DONALD RYAN, Trustee

December 5, 2014

Ann C. Singer, Chief Examiner State Office Building, Suite 1702 44 Hawley Street Binghamton, New York 13901

RE: Report S9-14-47

Dear Ms. Singer,

The Incorporation Village of Hempstead is in receipt of the draft Report of Examination noted above. This audit report reviewed this Village's process for evaluating fire safety plans and procedures for the period of January 1 through December 31, 2013. It is the intention of the Village to fully comply with the draft findings and recommendations the details of which shall be included at a later date in our Corrective Action Plan (CAP) response to the final audit report.

Yours truly,

Joseph Simone Superintendent Building Department

JS:as

APPENDIX B

Fire Safety Plans, Fire Evacuation Plans and Emergency Evacuation Drills¹¹

Fire Safety Plans Must Include:

- 1. The procedure for reporting a fire or other emergency.
- 2. The life safety strategy and procedures for notifying, relocating or evacuating occupants.
- 3. Site plans indicating the following:
 - 3.1 The occupancy assembly point.
 - 3.2 The location of fire hydrants.
 - 3.3 The normal routes of fire department vehicle access.
- 4. Floor plans identifying the locations of the following:
 - 4.1 Exits.
 - 4.2 Primary evacuation routes.
 - 4.3 Secondary evacuation routes.
 - 4.4 Accessible egress routes.
 - 4.5 Areas of refuge.
 - 4.6 Manual fire alarm boxes.
 - 4.7 Portable fire extinguishers.
 - 4.8. Occupant-use hose stations.
 - 4.9 Fire alarm annunciators and controls.
- 5. A list of major fire hazards associated with the normal use and occupancy of the premises, including maintenance and housekeeping procedures.
- 6. Identification and assignment of personnel responsible for maintenance of systems and equipment installed to prevent or control fires.
- 7. Identification and assignment of personnel responsible for maintenance, housekeeping and controlling fuel hazard sources.

¹¹ We obtained the requirements for the Fire Safety Plans, Fire Evacuation Plans and Emergency Evacuation Drills from the 2010 Fire Code of New York State.

Fire Evacuation Plans Must Include:

- 1. Emergency egress or escape routes and whether evacuation of the building is to be complete or, where approved, by selected floors or areas only.
- 2. Procedures for employees who must remain to operate critical equipment before evacuating.
- 3. Procedures for accounting for employees and occupants after evacuation has been completed.
- 4. Identification and assignment of personnel responsible for rescue or emergency medical aid.
- 5. The preferred and any alternative means of notifying occupants of a fire or emergency.
- 6. The preferred and any alternative means of reporting fires and other emergencies to the fire department or designated emergency response organization.
- 7. Identification and assignment of personnel who can be contacted for further information or explanation of duties under the plan.
- 8. A description of the emergency voice/alarm communication system alert tone and preprogrammed voice messages, where provided.

Figure 3: Fire and Evacuation Drill Frequency and Participation Requirements							
Group or Occupancy	Frequency	Participation					
Group A	Quarterly	Employees					
Group A ^a	Three Annually	All occupants					
Group B ^b	Two Annually	All occupants					
Group B ^a	Three Annually	All occupants					
Group E	Monthly ^c	All occupants					
Group I	Quarterly on each shift	Employees d					
Group R-1	Quarterly on each shift	Employees					
Group R-2 a	Four Annually	All Occupants					
Group R-4	Quarterly on each shift	Employees d					
High-rise buildings	Annually	Employees					

^a Applicable to college and university buildings in accordance with Fire Code Section 408.3

Definitions of Each Group or Occupancy From the 2010 Fire Code of New York State With Examples:

Group A: Assembly Group A occupancy includes, among others, the use of a building for the gathering of persons for purposes such as civic, social or religious functions; recreation, food or drink consumption; or awaiting transportation. Examples include movie theatres, restaurants and arenas.

Group B: Business Group B occupancy includes, among others, the use of a building for office, professional or service-type transactions, including storage of records and accounts. Examples include banks, civic administration and outpatient clinics.

Group E: Educational Group E occupancy includes, among others, the use of a building by six or more people at any one time for educational purposes through the 12th grade. This

^b Group B buildings having an occupant load of 500 or more persons, or more than 100 persons above or below the lowest level of exit discharge

^c The frequency shall be allowed to be modified in accordance with Fire Code Section 408.3.2.

^d Fire and evacuation drills in residential care assisted living facilities shall include complete evacuation of the premises in accordance with Fire Code Section 408.10.5. Where occupants receive habilitation or rehabilitation training, fire prevention and fire safety practices shall be included as part of the training program.

group also includes day cares with more than five children who are older than two-and-a-half years of age.

Group I: Institutional Group I occupancy includes, among others, the use of a building in which people are cared for or living in a supervised environment. Such occupants have physical limitations because of health or age; are harbored for medical treatment or other care or treatment; or are detained for penal or correctional purposes or other purposes in which their liberty is restricted. Examples include hospitals, nursing homes and jails.

Group R: Residential Group R includes, among others, the use of a building for sleeping purposes.

- R-1: Residential occupancies containing sleeping units where the occupants are primarily transient in nature, including boarding houses (transient), hotels (transient) and motels (transient).
- R-2: Residential occupancies containing sleeping units or more than two dwelling units where the occupants are primarily permanent in nature, including apartment houses, boarding houses (nontransient), convents, dormitories, fraternities and sororities, hotels (nontransient), monasteries, motels (nontransient) and vacation timeshare properties.
- R-4: Residential occupancies shall include buildings arranged for occupancy as residential care/assisted living facilities including more than five but not more than 16 occupants, excluding staff.

APPENDIX C

AUDIT METHODOLOGY AND STANDARDS

To complete our objective, we interviewed County, Village and Department officials and reviewed procedures used to monitor drill logs, fire plans and evacuation plans to determine whether the Village is effectively enforcing the Fire Code. We also reviewed the Village's policies and procedures for approving/reviewing fire safety and evacuation plans.

We selected a judgmental sample of five buildings for the audit period by selecting buildings that are occupied with children or elderly individuals or have a high number of daily occupants or visitors. We obtained and reviewed each building's drill logs, fire plan and evacuation plan. We compared each building's fire safety and evacuation plans to the Fire Code to determine if the plans contained all required components. We also examined each plan to determine if the Department reviewed and approved each plan. In addition, we compared the number of drills each building owner conducted to the Fire Code to confirm whether the building owner conducted the required number of drills. We also interviewed officials to learn if they filed a report of the Village's activities relative to administration and enforcement of the Uniform Code.

We conducted this performance audit in accordance with GAGAS. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objective. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objective.