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May 27, 2015

Mayor John C. Tkazyik Members of the Common Council City of Poughkeepsie 62 Civic Center Plaza Poughkeepsie, New York 12601

Report Number: S9-14-43

Dear Mayor Tkazyik and Members of the Common Council:

The Office of the State Comptroller works to help city officials manage their resources efficiently and effectively and, by so doing, provide accountability for tax dollars spent to support city operations. The Comptroller oversees the fiscal affairs of local governments statewide, as well as compliance with relevant statutes and observance of good business practices. This fiscal oversight is accomplished, in part, through our audits, which identify opportunities for improving operations and City Council governance. Audits also can identify strategies to reduce costs and to strengthen controls intended to safeguard assets.

In accordance with these goals, we conducted an audit of 10 municipalities (seven cities and three villages) throughout New York State. The objective of our audit was to determine if the use of municipal resources resulted in an effective enforcement of the Fire Code<sup>1</sup> (i.e., fire safety of buildings). We included the City of Poughkeepsie (City) in this audit. Within the scope of this audit, we examined the City's process for evaluating fire safety plans and procedures for the period January 1 through December 31, 2013. Following is a report of our audit of the City. This audit was conducted pursuant to Article V, Section 1 of the State Constitution and the State Comptroller's authority as set forth in Article 3 of the New York State General Municipal Law.

This report of examination letter contains our findings and recommendations specific to the City. We discussed the findings and recommendations with City officials and considered their comments, which appear in Appendix A, in preparing this report. City officials agreed with our recommendation and have taken, or plan to take, corrective action. At the completion of our audit of the 10 municipalities, we prepared a global report that summarizes the significant issues we identified at all the municipalities audited.

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<sup>&</sup>lt;sup>1</sup> 2010 Fire Code of New York State

#### **Summary of Findings**

We found that the City could improve its controls for evaluating fire safety plans and evacuation plans, and confirming evacuation drills are performed for buildings in its jurisdiction. The City's Building Planning and Zoning Department did not know that it is responsible for reviewing and approving fire safety plans and evacuation plans, and confirming buildings conduct evacuation drills, as required. As a result, the City has not complied with the requirements in the 2010 Fire Code of New York State (Fire Code).

We sampled five buildings to determine if the fire safety plans and evacuation plans on file were complete and in conformance with the Fire Code. We found four of the fire safety plans and three of the evacuation plans were incomplete and did not comply with the Fire Code. In addition, three of the buildings did not conduct the required number of evacuation drills.

#### **Background and Methodology**

The City has a population of approximately 33,000 residents and is governed by a nine-member Common Council (Council) comprised of a mayor and eight council members. The City's 2013 budget totaled \$42.6 million that includes the City Building Planning and Zoning Department's (Department) budget of \$813,779. The Department is responsible for monitoring fire safety for 8,352 buildings located in the City.

The Building Inspector oversees the general management of the Department and Fire Code<sup>2</sup> enforcement. In an effort to monitor fire safety within the City, the Department budget includes funding for a Building Inspector that is responsible for reviewing and approving fire safety plans (fire plans) and evacuation plans, as well as verifying the number of evacuation drills (drills) exercised at the buildings within its jurisdiction.

The Fire Code<sup>3</sup> establishes the minimum requirements for providing a reasonable level of life safety and property protection from the hazards of fire, explosion or dangerous conditions in new and existing buildings, structures and premises. It also provides safety to fire fighters and emergency responders during emergency operations.

The Fire Code requires both an approved fire safety plan and an evacuation plan to be prepared and maintained for most buildings. The plans must be reviewed or updated at least once a year or as necessitated by changes in staff assignments, occupancy or building layout. The plans must be available in the workplace for reference and review by employees, and copies must be provided to the code enforcement official upon request.

<sup>&</sup>lt;sup>2</sup> The 2010 Fire Code of New York State is the most up-to-date version available (see also 19 NYCRR 1225,1 [c] which amends section 610 of the Fire Code). The Fire Code is part of the New York State Uniform Fire Prevention and Building Code.

<sup>&</sup>lt;sup>3</sup> 2010 Fire Code of New York State Chapter 1 Section 101.3

The Executive Law<sup>4</sup> and New York State Codes, Rules and Regulations (NYCRR)<sup>5</sup> generally provide that the cities, counties, towns and villages are responsible for enforcing the New York State Uniform Fire Prevention and Building Code<sup>6</sup> (Uniform Code). However, the State Education Department is responsible for Uniform Code enforcement with respect to school districts' and boards of cooperative education services' buildings.

Administration and enforcement of the Uniform Code generally are made through local law, ordinance or other appropriate regulation. However, a local government has the option to decline that responsibility; when this occurs, the responsibility passes to the respective county. Counties are afforded a similar option. If a local government and a county each exercise their option not to enforce the Uniform Code, the statute provides that the Secretary of State shall, directly or by contract, administer and enforce the Uniform Code.

The Uniform Code requires every city, county, town and village charged with enforcing the Uniform Code to maintain a system of records that support its code enforcement activities. Buildings that contain an area of public assembly must be inspected each year, while all other buildings requiring a fire safety and evacuation plan must have a fire safety inspection at least every three years. It also requires local governments to annually submit to the Secretary of State a report of their activities relative to administration and enforcement of the Uniform Code.<sup>7</sup>

We conducted our audit in accordance with generally accepted government auditing standards (GAGAS). Such standards require that we plan and conduct our audit to adequately assess those operations within our audit scope. Further, those standards require that we understand the management controls and those laws, rules and regulations that are relevant to the operations included in our scope. We believe that our audit provides a reasonable basis for the findings, conclusions and recommendations contained in this report. More information on such standards and the methodology used in performing this audit is included in Appendix C of this report.

#### **Audit Results**

<u>Fire Safety Plan</u> – Local governments must evaluate compliance with the Fire Code. Therefore, the City must verify that certain buildings in its jurisdiction have a fire plan that complies with the Fire Code. The Fire Code establishes the seven basic requirements each fire plan must contain. For example, the fire plan must include a procedure for reporting a fire or other emergency. The fire plan also must have a list of major fire hazards associated with the normal use and occupancy of the premise, including maintenance and housekeeping procedures. Appendix B details the seven fire plan requirements.

A properly developed fire plan can help ensure that responsible parties notify building occupants of an emergency and that evacuations will occur when necessary. It can also ensure that responsible parties promptly notify the fire department of an emergency and convey relevant information, such as identification of hazardous material. The Building Inspector is responsible for ensuring that

<sup>5</sup> 19 NYCRR Part 1203

<sup>&</sup>lt;sup>4</sup> Section 381 (2)

<sup>&</sup>lt;sup>6</sup> See 19 NYCRR 1225.1

<sup>&</sup>lt;sup>7</sup> See 19 NYCRR 1203.4

each building requiring a fire plan has one that complies with the Fire Code. Furthermore, the NYCRR requires the City to keep records relating to the fire safety and property maintenance inspections it conducts.

To determine if the Fire Inspector reviews and approves fire plans as required by law, we visited five buildings<sup>8</sup> and obtained the fire plans on file. We looked for evidence the Fire Inspector reviewed and approved each fire plan within the NYCRR timeframe. We also reviewed the fire plans for completeness with the Fire Code requirements. We found that four of the five buildings (80 percent) had fire plans, but they were incomplete and did not comply with the Fire Code. These four buildings comprised one performing arts theater and three preschools. We found no evidence the Building Inspector reviewed and approved the plans as required. The missing building fire safety plan components for each of these buildings is detailed in Figure 1. One building had a fire plan that complied with the Fire Code.

Figure 1: Missing Building Fire Safety Plan Component(s) <sup>a</sup>							
Building	Fire and Emergency Reporting	Life Safety Strategy	Site Plans	Floor Plans	Fire Hazards	Fire Prevention and Control System	Fuel Hazard Sources
Performing Arts Theater		<b>✓</b>	<b>√</b>	<b>√</b>	<b>✓</b>	<b>✓</b>	<b>✓</b>
Preschool			✓	✓	<b>√</b>	<b>√</b>	✓
Preschool			✓	✓			✓
Preschool			✓	✓	<b>√</b>		
<sup>a</sup> See Appendix B for t	the specific fire safe	ety plan requi	rements				

We also found no evidence that the Building Inspector reviewed and approved any of the plans because he does not review or approve fire plans. Although the City transferred this responsibility to him in 2011, the Building Inspector said he did not know he was responsible for fire plan reviews

and approvals.

The Fire Code states it was established, among other things, to ensure the protection of human life and property. <sup>9</sup> Our review found that, while each building we visited had a fire plan, most of the plans were incomplete and did not comply with the Fire Code. Incomplete fire plans may lead to an increased chance of a loss of life or property damage.

Evacuation Plan – Buildings requiring a fire plan must also maintain an evacuation plan. The Fire Code establishes the eight basic requirements each evacuation plan must contain. For example, an evacuation plan must include emergency egress or escape routes and whether evacuation of the building is to be complete or, where approved, by selected floors or areas only. The evacuation plan also must include procedures for accounting for employees and occupants after an evacuation has been completed. Appendix B details the eight evacuation plan requirements. The Building

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<sup>&</sup>lt;sup>8</sup> We judgmentally chose a sample of five buildings for our audit testing. We selected buildings that are occupied by children or elderly individuals, or which have a high number of daily occupants or visitors.

<sup>&</sup>lt;sup>9</sup> 2010 Fire Code of New York State Chapter 1 Section 101.3

Inspector is also responsible for ensuring that each building requiring an evacuation plan has one that complies with the Fire Code. Furthermore, the NYCRR requires the City to keep records relating to the fire safety and property maintenance inspections it conducts.

Since the Building Inspector said he did not know he was required to review and approve the evacuation plans, we limited our test to review the plans for completeness with the Fire Code requirements.

We found three of the five buildings had an incomplete evacuation plan on file. The missing evacuation plan components for each incomplete evacuation plan are detailed in Figure 2. Two buildings' evacuation plans complied with the Fire Code.

Figure 2: Missing Evacuation Plan Component(s) <sup>a</sup>								
Building	Escape Routes	Critical Equipment	Occupant Accounting	Rescue/ Emergency Aid	Occupant Notification Method	Emergency Reporting	Contact	Emergency Communication System
Performing Arts								
Theater		✓	$\checkmark$	✓			✓	✓
Preschool		✓				✓	✓	✓
Preschool					✓	✓	✓	✓
<sup>a</sup> See Appendix B for the specific evacuation plan requirements								

Like the fire plans, we found the Building Inspector did not review or approve the evacuation plans, as required. As a result, the City has no assurance that each City building requiring an evacuation plan has one that meets minimum Fire Code requirements. In addition, building occupants may not be prepared to react to an emergency evacuation.

<u>Evacuation Drills</u> – The Fire Code also requires buildings to conduct a specified number of drills each year. Drills help ensure that building occupants are prepared to respond to an emergency evacuation and the drills can identify improvement opportunities. The number of drills required is based on how a building is used. For example, a private school is required to conduct 12 drills each year while an office building must conduct two. Appendix B details the building types and drill requirements. The City must verify that the required number of drills are being conducted each year and the Building Inspector is responsible for verifying that the drills have been performed. Furthermore, the NYCRR requires the City to keep records relating to the fire safety and property maintenance inspections it conducts.

We also obtained evidence to determine whether the required drills were conducted annually at the five buildings previously discussed. We found that, in calendar year 2013, three buildings (60 percent) did not conduct the required number of drills. The three deficient buildings included one performing arts theater and two preschools. Figure 3 compares the drill requirements to the number of drills performed at each building.

Figure 3: Fire Code Evacuation Drill Requirements Compared to Drills Performed						
<b>Building Type</b>	Annual Evacuation Drill Requirement <sup>a</sup>	Drills performed	Variance			
Performing Arts						
Theater	4	0	(4)			
Preschool	12	0	(12)			
Preschool	12	0	(12)			
<sup>a</sup> See Appendix B						

We did not find evidence the Building Inspector confirmed that the required number of drills were conducted at the buildings. Again, the Building Inspector said that he was not aware he was required to confirm buildings conduct these drills and he did not do so. As a result, the City has no assurance that drills are being performed at each building as required. When the required number of drills are not performed, building occupants are likely less prepared to conduct an emergency evacuation, which could affect an evacuation outcome.

<u>Uniform Code Administration and Enforcement Report</u> – The NYCRR<sup>10</sup> requires every local government charged with administration and enforcement of the Uniform Code to annually submit to the Secretary of State a report of its activities relative to administration and enforcement of the Uniform Code (report). City officials assigned the responsibility of filing the report with the Department of State (DOS) to the Department. The Department filed the 2013 report with the DOS.

#### Recommendations

The Building Inspector should:

- 1. Review and approve all fire plans and evacuation plans in accordance with the Fire Code;
- 2. Keep documented evidence detailing when fire plans and evacuation plans were reviewed and approved;
- 3. Determine whether the required number of drills are conducted in accordance with the Fire Code and maintain documented evidence of these reviews; and
- 4. Ensure that buildings requiring a fire plan and evacuation plan have plans that meet the minimum Fire Code requirements.

The Council has the responsibility to initiate corrective action. A written corrective action plan (CAP) that addresses the findings and recommendations in this report should be prepared and forwarded to our office within 90 days, pursuant to Section 35 of the General Municipal Law. For more information on preparing and filing your CAP, please refer to our brochure, *Responding to* 

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<sup>10 19</sup> NYCRR 1203.4

an OSC Audit Report, which you received with the draft audit report. The Council should make the CAP available for public review in the Clerk's office.

We thank City officials and staff for the courtesies and cooperation extended to our auditors during this audit.

Sincerely,

Gabriel F. Deyo Deputy Comptroller

# **APPENDIX A**

# RESPONSE FROM CITY OFFICIALS

The City officials' response to this audit can be found on the following pages.



# The City of Poughkeepsie

New York

John C. Tkazyik Mayor

> The City of Poughkeepsie, NY Municipal Audit Report Report No. S9-14-43

For each recommendation included in the audit report, the following is our corrective action(s) taken or proposed. For recommendations where corrective action has not been taken or proposed, we have included the following explanations.

#### **Audit Finding:**

#### Fire Safety and Evacuation Plans:

The audit found no evidence that the Building Inspector review and approved any of the plans because he does not review or approve fire plans. Although the City transferred this responsibility to him in 2011, the Building Inspector said he did not know he was responsible for fire plan reviews and approval.

Since the Building Inspector said he did not know he was required to review and approve the evacuation plans, the audit limited their test to review the plans for completeness with the Fire Code requirements. Like the fire plans, the audit found the Building Inspector did not review or approve the evacuation plans, as required. As a result, the City has no assurance that each City building requiring an evacuation plan has one that meets minimum Fire Code requirements. In addition, building occupants may not be prepared to react to an emergency evacuation.

#### **Evacuation Drills:**

The audit did not find evidence the Building Inspector confirmed that the required number of drills were conducted at the buildings. Again, the Building Inspector said that he was not aware he was required to confirm buildings conduct these drills and he did not do so. As a result, the City has no assurance that Drills are being performed at each building as required. When the required number of drills are not performed, building occupants are likely less prepared to conduct an emergency evacuation, which could affect an evacuation outcome.

### <u>Uniform Code Administration and Enforcement Report:</u>

NYCRR requires every local government charged with administration and enforcement of the Uniform Code to annually submit to the Secretary of State a report of its activities relative to administration and enforcement of the Uniform Code (report). City officials assigned the responsibility of filing the report with the Department of State (DOS) to the Department. The Department filed the 2013 report with the DOS. Therefore, the City complied with the NYCRR.

#### Recommendations of the Audit:

The Building Inspector should:

- 1. Review and approve all fire plans and evacuation plans in accordance with the Fire Code;
- 2. Keep documented evidence detailing when fire plans and evacuation plans were reviewed and approved;
- 3. Determine whether the required number of drills are conducted in accordance with the Fire Code and maintain documented evidence of these reviews; and
- 4. Ensure that buildings requiring a fire plan and evacuation plan have plans that meet the minimum Fire Code requirements.

#### Implementation Plan of Action:

Corrective Measures to be taken by the City of Poughkeepsie Fire Department:

Beginning immediately, the Fire Department will start compiling a list of all occupancies required to file and comply with Chapter 4 in reference to Fire Safety and Evacuation Plans.

Beginning in 2015, all identified occupancies will be sent a letter advising same of NYS requirements pertaining to Chapter 4. Additionally, each Occupancy will be provided a complete list of the required Fire Safety and Evacuation Plans as described in Appendix B of the Audit report.

All Occupancies will be given the appropriate time frame to become compliant with the requirements and submit the required documentation for review and approval.

The Fire Department will maintain documented evidence when Fire and Evacuation plans have been submitted and approved.

The Fire Department will review and approve all Fire and Evacuation plans.

Determine that the required number of drills is conducted in accordance with the Fire code and maintain records of same.

Ensure that buildings that require a Fire and Evacuation plan meet the minimum Fire code requirements.

The City of Poughkeepsie will forward the results of all Fire and Evacuation plans to the Building Inspector for annual reporting to the Secretary of State as required by law.

Corrective Measures to be taken by the City of Poughkeepsie Building Department:

Per the Fire Code, F401.2 approval.

§F401.2 Approval: Where required by this code, fire safety plans, emergency procedures, and employee training programs shall be approved by the code enforcement official.

The Building Inspector will appoint the certified code enforcement personnel of the Fire Department per 6-20 (a) as Deputy Building Inspectors to approve all fire plans and evacuation plans in accordance with Chapter F4. (Code Enforcement Official: The officer or other designated authority charged with the administration and enforcement of the code, or a duly authorized representative.)

The Building Inspector will specifically deputize the Fire Department's Certified Code Enforcement Personnel to:

- Keep documented evidence detailing when fire plans and evacuation plans were reviewed and approved.
- Determine whether the required number of drills are conducted in accordance with the Fire Code and maintain documented evidence of these reviews.
- Ensure that buildings requiring a fire plan and evacuation plan have plans that meet the minimum Fire Code requirements.
- F404 Fire Safety and Evacuation Plans—Communicate to Building Department when the plan is complete.
- F405 Emergency Evacuation Drills—Communicating to Building Department annually that these have been complete.
- F403 Public Assemblages and Events—While having approval by both the Building and Fire Departments.

### Implementation Date:

Immediate, unless otherwise noted above.

#### Person Responsible for the Implementation:

See as outlined above for what the Fire Department/Chief will be doing and what the Building Department/Inspector will be doing as corrective action.

Signed	
	12/1/14
John C. Tkazyik  Mayor Phe City of Pouglikeepsie, NY	Date: December 11, 2014

#### **APPENDIX B**

## Fire Safety Plan, Evacuation Plan and Evacuation Drill Requirements<sup>11</sup>

## Fire Safety Plan Must Include:

- 1. The procedure for reporting a fire or other emergency.
- 2. The life safety strategy and procedures for notifying, relocating or evacuating occupants.
- 3. Site plans indicating the following:
  - 3.1 The occupancy assembly point.
  - 3.2 The location of fire hydrants.
  - 3.3 The normal routes of fire department vehicle access.
- 4. Floor plans identifying the locations of the following:
  - 4.1 Exits
  - 4.2 Primary evacuation drills
  - 4.3 Secondary evacuation routes
  - 4.4 Accessible egress routes
  - 4.5 Areas of refuge
  - 4.6 Manual fire alarm boxes
  - 4.7 Portable fire extinguishers.
  - 4.8. Occupant-use hose stations
  - 4.9 Fire alarm annunciations and controls.
- 5. A list of major fire hazards associated with the normal use and occupancy of the premise, including maintenance and housekeeping procedures.
- 6. Identification and assignment of personnel responsible for maintenance of systems and equipment installed to prevent or control fires.
- 7. Identification and assignment of personnel responsible for maintenance, housekeeping and controlling fuel hazard sources.

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<sup>&</sup>lt;sup>11</sup> We obtained the Fire Safety Plan, Evacuation Plan and the Evacuation Drill requirements from the 2010 Fire Code of New York State.

# **Evacuations Plans Must Include:**

- 1. Emergency egress or escape routes and whether evacuation of the building is to be complete or, where approved, by selected floors or areas only.
- 2. Procedures for employees who must remain to operate critical equipment before evacuating.
- 3. Procedures for accounting for employees and occupants after evacuation has been completed.
- 4. Identification and assignment of personnel responsible for rescue or emergency medical aid.
- 5. The preferred and any alternative means of notifying occupants of a fire or emergency.
- 6. The preferred and any alternative means of reporting fires and other emergencies to the fire department or designated emergency response organization.
- 7. Identification and assignment of personnel who can be contacted for further information or explanation of duties under the plan.
- 8. A description of the emergency voice/alarm communication system alert tone and preprogrammed voice messages, where provided.

Figure 4: Fire and Evacuation Drill Frequency and Participation Requirements					
Group or Occupancy	Frequency	Participation			
Group A	Quarterly	Employees			
Group A <sup>a</sup>	Three Annually	All occupants			
Group B <sup>b</sup>	Two Annually	All occupants			
Group Ba	Three Annually	All occupants			
Group E	Monthly <sup>c</sup>	All occupants			
Group I	Quarterly on each shift	Employees <sup>d</sup>			
Group R-1	Quarterly on each shift	Employees			
Group R-2 <sup>a</sup>	Four Annually	All Occupants			
Group R-4	Quarterly on each shift	Employees <sup>d</sup>			
High-rise buildings	Annually	Employees			

<sup>&</sup>lt;sup>a</sup> Applicable to college and university buildings in accordance with Fire Code Section 408.3.

# Definitions of Each Group or Occupancy From the 2010 Fire Code of New York State With Examples:

Group A: Assembly Group A occupancy includes, among others, the use of a building for the gathering of persons for purposes such as civic, social or religious functions; recreation, food or drink consumption; or awaiting transportation. Examples include movie theaters, restaurants and arenas.

Group B: Business Group B occupancy includes, among others, the use of a building for office, professional or service-type transactions, including storage of records and accounts. Examples include banks, civic administration and outpatient clinics.

Group E: Educational Group E occupancy includes, among others, the use of a building by six or more people at any one time for educational purposes through the 12<sup>th</sup> grade. This

<sup>&</sup>lt;sup>b</sup> Group B buildings having an occupant load of 500 or more persons, or more than 100 persons above or below the lowest level of exit discharge.

<sup>&</sup>lt;sup>c</sup> The frequency shall be allowed to be modified in accordance with Fire Code Section 408.3.2.

<sup>&</sup>lt;sup>d</sup> Fire and evacuation drills in residential care assisted living facilities shall include complete evacuation of the premises in accordance with Fire Code Section 408.10.5. Where occupants receive habilitation or rehabilitation training, fire prevention and fire safety practices shall be included as part of the training program.

group also includes day cares with more than five children who are older than two-and-a-half years of age.

Group I: Institutional Group I occupancy includes, among others, the use of a building in which people are cared for or living in a supervised environment. Such occupants have physical limitations because of health or age; are harbored for medical treatment or other care or treatment; or are detained for penal or correctional purposes or other purposes or in which the liberty is restricted. Examples include hospitals, nursing homes and jails.

Group R: Residential Group R occupancy includes the use of a building for sleeping purposes.

Group R-1: Residential occupancies containing sleeping units where the occupants are primarily transient in nature, including boarding houses (transient), hotels (transient) and motels (transient).

Group R-2: Residential occupancies containing sleeping units or more than two dwelling units where the occupants are primarily permanent in nature including apartment houses, boarding houses (nontransient), convents, dormitories, fraternities and sororities, hotels (nontransient), monasteries, motels (nontransient) and vacation timeshare properties.

Group R-4: Residential occupancies shall include buildings arranged for occupancy as residential care/assisted living facilities including more than five but not more than 16 occupants.

#### **APPENDIX C**

### AUDIT METHODOLOGY AND STANDARDS

To complete our objective, we interviewed City and Department officials and reviewed procedures used to monitor drill logs, fire safety plans and evacuation plans to determine whether the City is effectively enforcing the Fire Code. We also reviewed the City's policies and procedures for approving/reviewing fire safety and evacuation plans.

We selected a judgmental sample of five buildings for the audit period by selecting buildings that are occupied by children or elderly individuals or which have a high number of daily occupants or visitors. We obtained and reviewed each building's drill logs, fire safety plan and evacuation plan. We compared each building's fire safety and evacuation plans to the Fire Code to determine if the plans contained all required components. We also examined each plan to determine if the Building Inspector reviewed and approved each plan. In addition, we compared the number of drills each building owner conducted to the Fire Code to confirm whether the building owner conducted the required number of drills. We also interviewed officials to learn if they filed a report of the City's activities relative to the administration and enforcement of the Uniform Code.

We conducted this performance audit in accordance with GAGAS. Those standards require that we plan and perform the audit to obtain sufficient, appropriate evidence to provide a reasonable basis for our findings and conclusions based on our audit objectives. We believe that the evidence obtained provides a reasonable basis for our findings and conclusions based on our audit objectives.